

TOASTMASTERS INTERNATIONAL is a non-profit, non-partisan, educational organization Toastmasters clubs throughout the world.

First Toastmasters club established October 22, 1924. Toastmasters International was organic October 4, 1930 and incorporated December 19, 1932.

A Toastmasters club is an organized group, meeting regularly, which provides its members professionally-designed program to improve their abilities in communication and to develop the leadership and executive potential. The club meetings are conducted by the members themselw in an atmosphere of friendliness and self-improvement. Members have the opportunity to delup prepared speeches and impromptu talks, learn parliamentary procedure, conference and commin leadership and participation techniques, and then to be evaluated in detail by fellow Toastmaste Such club is a member of Toastmasters International. The club and its members receive servic supplies, and continuing guidance from World Headquarters, 2200 N. Grand Ave., Santa Ana, Californ U.S.A. 92711.

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Michael J. Snapp	MANAGING EDITOR
Phil Interlandi	ILLUSTRATIONS







## **RON THE RESIDENT**

John F. Diaz, DTM



# The Gift of Leadership

As our 50th Anniversary Year heads into its last two months, we should take time to assess the accomplishments and personal pride we have acquired throughout this very special year.

Our Communication and Leadership Program has helped thousands of people develop their ability to communicate more effectively with their fellow man —a quality that is essential if the world is to live in peace. But we have also provided a quality that is just as needed—the quality of leadership. The many faceted Toastmasters program prepares a man or woman for leadership—not only in Toastmasters, but in their business and community as well.

When you accept a position of authority in your club, you assume a great responsibility—not only to the people in that club, but to Toastmasters as well. When your club members elect you to an office, they place their trust in you to provide planning, organization and guidance—in short, leadership.

While serving as a club officer, you should provide your members with a better understanding of the opportunity and responsibility of their membership, as well as the benefits they may gain from our Communication and Leadership Program. Whether you are president, educational or administrative vice-president, secretary, treasurer, or sergeant at arms, it is your responsibility to help your club achieve a high standard of excellence in all its activities. Such a standard will result in challenging, interesting meetings that are based on the educational needs of the members. All people have certain elements of greatness in them. Your club and its members can be great if you provide an atmosphere of enthusiasm and creativity.

However, you should realize that leadership—effective leadership—is something that cannot be accomplished alone. You must depend on your fellow members! A good leader depends heavily on the thoughts and reactions of his advisors. The same is true of a Toastmasters officer. Without the help, encouragement and support of the club members, the office would become meaningless and unproductive. Through constant communication with the members, current and possible future problems may be virtually eliminated. When this two-way communication line exists, effective leadership and continued growth are sure to be found.

Leadership has become an important part of the Toastmasters program. When you become a club officer, you have a chance to give something...to your club, your fellow members, and the Toastmasters or ganization. But, don't be surprised when you find that the one who gains the most from your giving...is yourself. ■

# A Specialist For All Reasons

Today's world has been called one of "specialists"—those who possess the necessary expertise and practice only that which is of special interest to them.

From doctors to lawyers to brick layers, people have found that one of the most effective and efficient means of getting a specific job done is to go directly to the individual who has the time and know-how.

In keeping with this idea of specialty, the Toastmasters Specialist Resources Program has been designed to help your club, area, or district provide the greatest possible opportunity for experienced members.

Toastmasters' Specialist Resources Program can provide readily available resources within a short driving distance of the club, area or district meeting. Through the Specialist Resources Program, each area governor is asked to identify with his particular area a resource or "talent bank" that may be used to assist in the training of officers and assist clubs to establish certain programs. These area talent banks will be composed of Toastmasters who have acquired considerable experience, both as a member and, specifically, in one Toastmasters program or procedure. The specialist will take an idea which he found successful in a former experience and apply it to the new situation, while keeping his program or procedure up-to-date with World Headquarters.

### **Your Special Resource**

For example, if you are an area governor, you may have, within the clubs in your area, two, three, or more Toastmasters who have been very successful in establishing new clubs and may still have some time to devote to it. They may have already completed the Communication and Leadership Program and been a club president. It is conceivable they have become somewhat bored with the club because it offers little challenge or variety.

This is not such a rare case as it may seem. Oftentimes, these people are not interested in serving as a district officer or even a district committee chairman. They may feel that it takes too much time over a period of a year and simply does not "turn them on." But getting out and talking with business leaders about the benefits of the Toastmasters program and then guiding this group into a full-fledged Toastmasters club really excites their imagination.

They may complete this task in a few hours a week over a two-month period. At that point, they can sit back and enjoy the fruits of their labor, with no more responsibility other than seeing that the club receives assistance whenever necessary.

In short, the Special Resource has contributed substan-

tially to the growth of Toastmasters and yet, did not have to commit himself for a full year. When the task was over, he had the satisfaction of knowing that the job was done well.

Besides utilizing the specialist concept in the building of club membership, educational programming, club management, parliamentary procedure and the building of the club Standard of Excellence, it can also be applied to the problem of publicity with a great deal of success.

Districts, areas and clubs often bemoan the fact that they cannot get any news coverage or publicity in their particular area. They cannot understand why the news release they sent out was never published and, frequently, stop their publicity effort right there. But they never stop to think that, perhaps, they approached the problem all wrong.

### The "Media" Specialist

Oftentimes, there may be, within your own club, area, or district, a specialist in the news media — a reporter, an advertising agency representative, or even a station manager — one who has little time to serve on committees or as an elected officer. This person, because of the business he is in, may be able to open doors for you and use his special knowledge towards gaining valuable publicity for you and your club.

How do you go about setting up a Specialist Resource Program? It's easy!

First, consult with your club officers and get their recommendations on people who are good speakers and have had a reasonable amount of experience in, but not limited to, the following: Speechcraft, Youth Leadership, debate, determining members' needs, evaluation, Listening Program, imaginative programming, publishing a club bulletin, club budgets and fiscal management, Distinguished Club Plan, membership building, club officer training and parliamentary redure. Be sure each Toastmaster selected has had experient in the particular program, is an effective platform spear and has time to help on an occasional basis. Select more one member per item whenever possible.

### **Specialist Listing**

Once you have selected your specialists, remembe keep an up-to-date list of them and send a copy to the dis educational lieutenant governor. It is his job to coordinate District Special Resource Program so that all clubs, and divisions, and districts can call on this talent when possible.

Each meeting at the area and district level should in a 30-45 minute educational program concerning at least or more of Toastmasters' programs mentioned above range for a specialist to attend the meeting to offer help w particular problem or the organization of a program.

During these educational sessions, the division lieu governor can utilize the Special Resource in his area of training sessions and provide the district governor, a governor, and president with a Toastmasters Special Reso not available within their area.

Because of their experience and proven ability, the Tamasters Special Resources provide the club, area, and ds with excellent personal assistance in their educational gram throughout the year.

"Specialists." "Talent Bank." "Task Force." Call t people whatever you like. The important thing is to find who they are from your club president and area governor put them to work for you. Both you and your specialist be totally pleased with the results. ■ (bac

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## YOUR SPECIAL RESOURCES

Find out who your Special Resources are and put them to work for you. Make sure they have had experience in at least one of the programs mentioned above and have time to help on an occasional basis. You'll be glad you did! tary proxperience speaker, nore than

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# TI BOARD MEETING August 1974

bastmasters International Officers and Board of Directors for 974-75 are (from left seated): Robert T. Buck Engle; George C. 2001, DTM; John F. Diaz, DTM; Robert W. Blakeley, ATM; Durrood E. English, DTM; David A. Corey, DTM; Herbert C. Wellner; back row) Norman R. Maier, ATM; James G. Kalley, ATM; Robat A. Owen, DTM; Eric K. Stuhlmueller, DTM; John A. Shults; Thomas Kimball, ATM; Donald Story, ATM; Robert E. Hernton, DTM; Hubert E. Dobson, DTM; Phillip B. Richards, ATM; R. Bernard Searle, ATM; Charles S. Allen, DTM; Ted A. Olcovich, DTM; Don A. Plaskett, DTM; Warren C. Reeves, ATM; and Guy (Ferry, DTM. The 1973-74 Toastmasters International Board of Directors held its final meeting at the Golden Anniversary Convention in August. Meeting in Anaheim, California, the Board received the reports from the Executive Director and International President.

The Board learned that all but five districts had provided direct assistance to 1,609, or 51%, of the clubs. This compares with 1,519 visits during 1972-73.

Area governors of all but three districts reported visits to 1,460 clubs, 46% of the total number of clubs.

The total club effort in speech program completions ex-



ceeded the goal established by Toastmasters International by 20%, with 45 districts meeting or exceeding their goal in this category. During 1973-74, 2,083 completions of the Communication and Leadership Manual were reported, compared to 1,898 in 1972-73, and 851 completions of the Advanced Communication and Leadership Manual were reported for 1973-74, compared to 548 for 1972-73. The combined total was 2,934, a 27% increase over the total for 1972-73 of 2,217 for all districted Toastmasters clubs.

### Able and Distinguished Toastmasters

During 1973-74, 756 Able Toastmaster recognitions were awarded, compared to 603 for 1972-73. In addition, 93 Toastmasters received their Distinguished Toastmaster awards, compared to 49 last year.

This year, 218 clubs from 55 districts earned over 2,000 points and were designated as President's Distinguished Clubs, comparing to 122 in 1972 and 30 in 1971. Fifty-five clubs from 26 districts earned 1,800 to 1,999 points in their DCP's as compared to 38 clubs in 27 districts for 1972-73. One hundred twenty-five clubs in 38 districts reported with 1,200 to 1,799 points, compared to 87 clubs who earned the Distinguished Club certificates in 1972-73.

The Board was also informed that 218 Speechcraft programs were reported as completed, with 31 districts meeting their goal in this category. Last year, 652 programs were registered. The decrease for 1973-74 reflects the policy change effective July 1, 1973, to issue credit only when the completion of a program is reported to World Headquarters and not upon registration of a program at its commencement, as was the former practice.

Under the same policy established for Speechcraft, Youth Leadership completions were reported at 226 programs completed during the 1973-74 period.

### Membership and New Clubs

During the October, 1973 - March, 1974 semiannual reporting period, dues were received from a total of 62,080 members in all categories, compared to 63,280 during the same period in 1972-73. Two hundred twenty-six new clubs were chartered in 1973-74, compared to 220 last year, with 229 clubs dropping, as compared to 258 for the previous time period.

During 1973-74, 34 districts reached more of their goals than they did last year, 13 met the same number of goals, and 18 reached fewer goals than last year.

In his report, Executive Director Engle told the Board of the publicity and promotion that had been received by Toastmasters International during this 50th Anniversary Year.

As of June 30, 1974, 45 districts had participated in Project Spot, compared to 42 for the period ending on June 30, 1973. This participation represents spot announcements and interviews on both radio and television amounting to approximately \$730,000 worth of public service time.

Project Spot will be replaced in 1975 by the newly desp nated Toastmasters Advertising Months. During Januar and February, the Advertising Kit (No. 1150) will be mail available to each district at a special price. Clubs are urge to develop displays and other publicity items to coincide with district radio, TV and newspaper efforts.

Mr. Engle also told the Board of plans to work with Toastmasters clubs in the development of training opportunties for the Girl Scouts of America and the possibility establishing academic recognition and credit in communicolleges and universities for completion of the C&L Program

The Board reviewed the revised Communication and Lea ership manual and commended the staff of World Hea quarters for their work. It was also noted that the revis evaluation manual has been completed and is now available

### **Other Board Action**

In other action, the Board:

Noted progress being made in the translation program
 Reviewed the existing policy bulletins, specifically the procedural rules for the nominating committee and the Golds Gavel Award, and proposed revisions thereto.

3) Reviewed the staff field representative and reaffirm the importance of the concept as part of the Toastmast International Long Range Development Program and rea nized the need for additional study of the details of operating

4) Reviewed the minimum district performance and n ommended that a check list be developed and maintained World Headquarters to monitor, control and improve distr performance, to ensure continual interaction between Wor Headquarters and the districts in the attainment of corporgoals.

5) Discussed and recommended that a set of minim standards be developed for the club, so as to be consist with the minimum district standards. The standards, we developed, should be presented to the clubs as a set of requirements and responsibilities that are planned, communic on, and reported to the district officers. The Board belie it extremely important that once the requirements are de oped, that they also be implemented in all newly charte clubs.

The first meeting of the Board of Directors for the 1974 administrative year was also held in Anaheim. The Boaccepted a proposal that the activities of the District Club Development Committee be suspended for a period one year. They also adopted a proposal to include Bahamas and the clubs therein within the geographical bud daries of District 47. ■ l interproxi-

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Some of you may have seen the following advertisement on TV:

"Hi! I'm Harvey Schmidlapp from Harvey Schmidlapp School of Comedy. Can you make people laugh? Are you the hit of the party? Do your friends refer to you as a 'real nut'?

Well if so, the Harvey Schmidlapp School of Comedy may be just for you. If you can correctly fill in the punch line from the following one-liner, you may have a successful career ahead of you as a highly paid comedian.

- Take my wife \_\_\_\_\_
- A. to the North Pole.

B. please!

C. as far away as possible!

If your answer was B, the Harvey Schmidlapp School of Comedy is right for you. Send \$29.95 to us, in care of this station, and you'll receive your introductory lesson. Your letter must be postmarked before midnight tonight! And, if you send right now..."

This is, of course, highly exaggerated. But the ability of man to bring laughter to his fellow man has been going on for a long time and, unlike the preceding advertisement, cannot be bottled and sold.



Humor has become an integral part of the world in which we live. The ability to laugh at others and at oneself has helped relieve some of the daily tensions we all must face.

Similarly, humor has become a very important ingredient in the speeches of Toastmasters throughout the world. And rightly so.

Theory has it that humor is closely related to tickling. A playful touch in the right spot between our ribs sends us into gales of laughter. Throughout the ages, the theory goes, man has learned to react the same way to verbal "pokes in the ribs." We often speak of "ribbing" someone when we tease him.

Another theorist believes that, if we are straining to resist a sudden attack, we laugh as the threat lifts. All of us have laughed as one circus clown douses another with a pail of water. But as the second clown charges with his pail, and we find ourselves in the line of fire, we laugh loudly with relief on finding that the expected water turns into a shower of confetti.

### The Out-of-Order Situation

It can be said that humor comes from out-of-order situations. The sight of a man losing his pants, despite his futile effort to keep them on, is a good illustration of this point. We laugh as we perceive the incongruity of the situtation, when we suddenly are made aware of a lack of propriety, harmony, or suitability. The inhibition theory holds that we are amused because we enjoy seeing someone upsetting the conventional.



When you use humor-good humor-in your speeches, you become a more versatile performer. Yes-performer!

You are adapting yourself and your speech to the needs of your audience, thereby increasing the range and depth of your ideas.

While humor can never take the place of these ideas, it is one of the most effective devices known for getting and holding the attention of the audience.

Whatever brings a smile to a listener's face will serve to command his attention because, for most listeners, the desire to be entertained is greater than the desire to be instructed If relevant, the humor will help the speaker put across h ideas. Later, when the listener recalls his enjoyment, he will more surely enjoy and understand the speaker's message

To be effective, humor must be appropriate, relevant, and properly told. Otherwise it merely clutters up your speech and works against your best interests. There is no quicker wayt oratorical suicide than to misuse humor in your speech.

Wit and satire are closely related to humor and can be usa



just as effectively in your speech.

While humor is often gentle and understanding, with characterized by its intellectual sublety and is frequent sharp and biting.

Satire is used to poke fun at a person or system, or can used to deride. It can expose in friendly fashion or attack w deadly seriousness.

Will Rogers, a master of satire, once told the Americ Bankers' Association that they were "the finest looking but of shylocks that ever foreclosed a mortgage on a poor wide home." Will's explanation of how he could speak in sud fashion was that he kidded only "big people." of hu

### **Types of Humor**

There are many other forms of humor available for use your next speech.

*Exaggeration* is, perhaps, the most popular. Everyone heard of the Texan's refusal to accept the fact that Alaska bigger than his own state and finally demanded that the fi verdict be postponed until all of Alaska's ice and snow m to be sure of accurate measurement.

This, of course, preys on the exaggerated belief that ever thing in Texas is bigger than anything else. Another exam of exaggeration is the popular comedian Jack Benny, who built an entire career on his miserly habits.

That which catches an audience off guard is known as surprise twist. The very idea of two camels plodding through the state of two camels plodding through the state of two camels plodding through the state of two camels plotding through the state of two the desert was made laughable by the speaker who quoted

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hem as saying: "I don't care what anybody says—I'm

The *pun*, or play on words is a favorite for many. In this adof humor, a conventional term is used to describe somegeompletely different.

*Burlesque* consists of treating absurd things seriously or ous things absurdly and is the broadest form of humor. major feature of burlesque is that the absurdities de-

hed in the language are usually reserved for serious topics.



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is the ough d one Duke of Manchester offered an excellent illustration of resque when he said: "I believe that the energy expended asociety woman in one year is enough to lift Buckingham lace off the ground nine and a quarter inches and hold it refor forty-three minutes."

Just as important as the knowledge of understanding how use humor is the question of why we use it.

### is Not for Everyone

If you are one of those rare people with a limited sense humor, who seldom laughs at the quips of others, then don't yto use humor in your speeches. Imitating someone else who s been very successful with humor can be catastrophic. However, as we have already mentioned, humor gets and eps attention. Once a person begins to listen, his attention uv be easily distracted.

A slamming door, a late arrival, or a waitress pouring his cond cup of coffee will quickly divert the listener's attention. sychologists tell us that we can rarely give our undivided tention to any one item for more than a few seconds at a me. Both listeners and speakers need to be aware of this fact ad prepare for it.

Humor has been called the "ambassador" of good will. When you speak before friends, it's easy to get good will. You lready know the people, they know what you are like and can ecognize you simply by hearing your voice.

When you speak before a group of strangers, you must

earn their good will. Your appearance must be gotten used to, your voice must become familiar, and your ideas and views on any subject must be clarified. Evidence of a friendly nature and of a sense of humor can quickly alleviate suspicion and earn you considerable good will at the outset.

Adlai Stevenson's famous opening line after his defeat for the presidency of the United States, "A funny thing happened to me on my way to the White House..." immediately won him hearty applause, for it proved that he was a good loser.

### Prepare for the Unexpected

Humor provides a brilliant defense for the unexpected. The lights may go out; the public address system squeals; or someone may hand you a note about the blue sedan that is blocking the driveway. The ability to capitalize on the interruption through effective use of humor can quiet the audience and help the speaker regain each listener's attention.

It is helpful to prepare good retorts for use in such circumstances. That's how professional speakers always seem to be able to have the right words to say. They prepare them in advance.

Once when Josh Lee was speaking at an outdoor meeting, a bug flew into his mouth. As soon as he had gotten over the surprise and had recovered his voice, he won his audience by wisecracking, "That will teach that bug to watch where he is going."

Anticipate difficulties and be prepared for them. Above all,



avoid showing displeasure. Prove to the audience that you are in command, both of yourself and of them, and they will continue to pay attention to what you want them to.

This special section of *The Toastmaster* is dedicated to humor. We hope that, through the information contained in the following articles, you will see that, while not essential to good speaking, humor should be a part of every speaker's survival kit. A wonderful and beneficial device when used as a natural part of your speech, it can be fatal to your success when used out of a sense of necessity. ■





# When It's

Laughter You're After

## by Stewart Harrel

On a one-night stand in Flint, Mid igan, Victor Borge was not daunted the fact that the house was less than h filled.

Looking at the slim audience, he sat "Flint must be an extremely wealthy ton I see that each of you bought two or the seats."

Everyone chuckled. The noted ene tainer had broken the ice. In one br phrase he had won his audience. With re professional know-how, he had adapted humorous remark to a local situation.

Borge knew this fact: get a laugh a you've got an audience.

How can you gear your humor to specific audience? What determines and ence response? Can you be sure that it w click? Will your humor gain audien acceptance? What can you learn by wald ing the experts? How can you find a stuof presentation which fits you personality?

These are puzzling questions—important questions—to every speaker we would like to harness the power of hum to gain audience approval.

### No Fixed Approach

You may ask, "Is there a fix approach?" Not at all. Nor can ten a "do-it-yourself" lessons in effective morous speaking be outlined. Too ma factors are involved: the emotion climate of the meeting, attitudes, fa ings, competence of the speaker, hum ous values and other factors.

What have over 3,000 engagement taught me? First of all, your listen:

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reac tioni why t to humor in terms of their condiing—how they got that way. This is you won't use the same joke at a contion of retired rural mail carriers and he summer picnic of the New York iety of Orthodontists.

whething else: humor comes in many leties. Groucho Marx, a superb cree funnyman, in emphasizing the many es of humor, says, "Some are derisive, ne sympathetic, some merely whimsithat is what makes comedy so much der to create than serious drama, for ple laugh in many ways, but they cry mly one."

rticular audience. But audience analysis

Paste this in your speaker's notebook:

hat will amuse your listeners hinges on

efact that they differ so much in what

will take and will not take playfully.

ax Eastman in his "Enjoyment of

ughter" says that every joke "is com-

sed of unpleasant experiences play-

ly enjoyed, combined in various orders,

grees, and proportions with pleasant

periences." Your listeners must experi-

te a playfulness as they laugh. They

on't laugh at the most amusing joke in

eworld if they're not "in the mood." In

anning your humor always remember

If you've analyzed the techniques of mous fun makers you've discovered that

wh has a unique style. Bob Hope is a

aster in using topical humor-humor

used on today's headlines and events.

am Levenson can bring chuckles from

ny audience with his accent on personal

aperiences experiences which are inti-

nately understood by his listeners.

moucho Marx relies to a great extent on

he humorous insult.

is: a joke is a process, not a thing.

**Playfulness A Must** 

"In preparing a humorous speech," a t, Mich- eran of the Chautauqua circuit told "you must start with your audience. inted by this goes beyond knowing the averhan half age of your listeners and a history of group. You must know group loyalhe said. s group interests — just what it is that hy town. ments the group together. When you or three ow that you can be selective and choose morous material which is geared to that d enter-

bne brief ticular audien With real ways pays off?' dapted a tion. **Playfu** wgh and Paste this in y

nor to a les audiat it will iudience y watchd a style s y o u r

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fixed en easy tive huo many otional s, feelhumor-

ements steners How about your style? Perhaps you parroted some Bob Newhart material and found it fell flat with your audience. Chances are that, as good as it is for the "button down mind" of Newhart, it isn't adapted to your personality and delivery.

### **Developing Your Style**

How can you develop a style? First of all, experiment with different types of material. Try stand up jokes. Insert a dialect story or two. Watch audience response. Joey Bishop says that the main thing is "to project." As you gradually find the type of presentation which seems to click with your personality, you should strengthen it.

Now that you have found a style geared to your personality, the job really begins. You must work to improve it. Above all, you must strive to give your presentation polish and finesse. You'll knock yourself out to improve your timing. You might think that a joke in the hands of any top speaker would stand or fall largely on its own merits, but such is not the case. A split-second delay, a word rushed here or there, can make a joke misfire. Watch Jack Benny and you'll see that he knows what is the best possible moment to speak, and what is the most advantageous time to remain silent. He has no peer as a master of timing in humor.

### **The Energetic Speaker**

Next time you see Milton Berle on television notice his tremendous amount of energy. Oh yes, he is a ham. He will do anything for a laugh. But part of his talent is his energy. As Steve Allen says, "Milton is friendly, outgoing and generous." What can we learn from him? Just this: you must be alert, animated, creative and energetic to get your material across.

As a humorous speaker, you must be ready for occasions when you give your best (and your funniest) but the audience simply does not respond. One night after a banquet engagement in Denver a dear old lady came up and gushed, "The jokes are familiar, but I can't place the face." So you'll learn to recover from the shock of not getting laughs when laughs were expected.

How can you know what will amuse an audience? Will they chuckle at the preposterous? The surprise? The ludicrous? The absurd? The more you search for the secrets of laughter, the more puzzled you may become. For every rule explaining the psychology of laughter there are countless exceptions. But remember that you have company, for no two humorists have the same ideas on the ingredients of a comic situation.

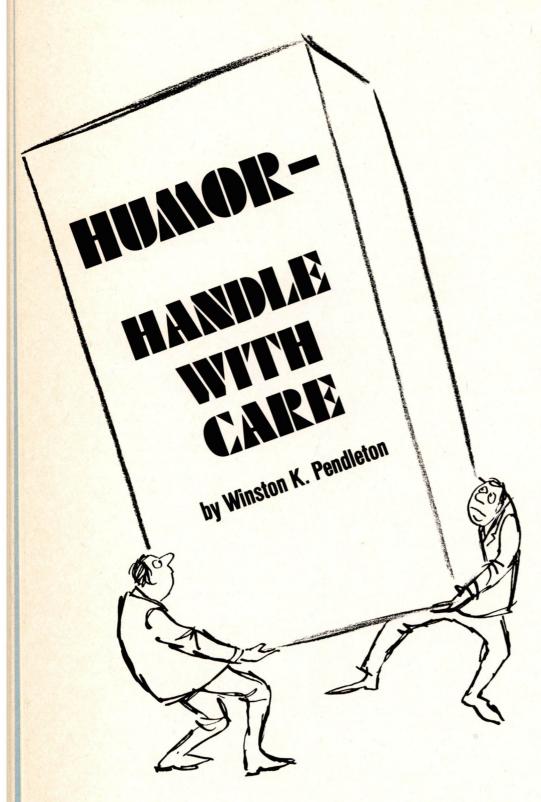
### **Keep Studying**

As you see, humor is delicate, elusive, difficult to pin down. But keep on studying and experimenting with humor. Analyze the different types. Be alert to funny things in life. Then you can develop a sense of humor—the ability to see the funny side of things and use them in convulsing audiences.

Now quickly, let's run the reel backwards and take a second look: (1) Remember that your listeners will react in terms of their conditioning, (2) Only through audience analysis can you gear humor to the specific group, (3) Audience reaction is determined by its mood, (4) Experiment with different styles of presentation until you find the one which is most effective, (5) Work hard to give your presentation a professional polish, (6) Keep improving your sense of timing, (7) Give your best in each performance, (8) Learn to recover quickly when your jokes fall flat, and (9) Through study and experimentation strengthen your sense of humor and the waves of laughter from your audience will show it!

This article comes from the January, 1963, issue of *The Toastmaster*, and is adapted from a book by Stewart Harrel, "When It's Laughter You're After — The Art of Humorous Speaking." A former President of the American College Public Relations Association, Mr. Harrel has been characterized as "a wizard in the art of combining fun and philosophy."





Humor can make the difference between a mediocre speech and a prize winning masterpiece. It is like the spice that changes a tasteless piece of fish into a gourmet's delight.

There is a place for carefully chosen humor in every part of your speech; the opening, the body, and the conclusion. But it must be appropriate. Your funny story must fit its purpose and must be handled properly.

It has been said that humor is like a suit of clothes.

You might order the finest quality material and pay a top price, but you would look rather ghastly dressed in a suit made for a seven-foot basketball player if you were only five feet six inches tall.

It's no good if it doesn't fit.

It's the same with humor. Your funn story must fit the speech. You must tel the right story in the right place at the right time for the right purpose. It should be tailor-made for the occasion.

### The Opener

Take your opener. You have decided to start your speech with a laugh. You have studied a good source book or two and have found a story that sounds pretty good. This one for example (this is a exact quotation): "A Baltimore newpaperman was invited to speak at Chamber of Commerce meeting in. Texas town. He was almost frightened death when he noticed that most of the men in his audience were wearing si shooters. His fears increased after heh finished speaking and sat down, becau one of the men drew his guns and rush toward the head table. 'Don't be afraid him', the president of the club said, 'H not going to bother you. He's after man who introduced you?"

That is a good laugh getter. I have us it more than 150 times. But it won't a much of a laugh if you tell it word word as it is written. You must make fit.

Suppose you are speaking to a group farmers in Mattoon, Ill. They could care a hoot about a newspaperman fr Baltimore and even less about a Cham of Commerce meeting in some small to

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oup of uldn't 1 from amber 1 town Texas. As it is written, the story won't b. But, like a suit of clothes, with a few terations you can make it fit.

Here is one way to do it. Begin by tellgit on yourself as a true happening. "I ope this meeting tonight doesn't end up ke a meeting of farmers in Texas where I poke a few weeks ago." You do not sound sthough you are going to tell a funny tory. You are telling them something bout another group of farmers and about ourself. In the first sentence you have aptured their interest and curiosity and two created a sense of expectancy.

### Make It Fit

Continue to make the story fit. If you respeaking in the Mattoon High School afeteria, say: "We were meeting in the school cafeteria. As the room began to fill up, I noticed that most of the men were wearing pistols. This was the first time I had ever spoken in Texas—and I was scared to death." If you are an old hand at telling funny stories, you can "milk" he story right there for an extra laugh by adding, "Of course, that's enough to scare any speaker."

You are now telling about an exciting happening. Keep it in the first person and get on with it: "I had to make the speech so I went right ahead with it. But, after I had been talking for about two minutes, one of the men in the front row jumped up, drew both of his guns and began to take aim toward the head table. That's when I stopped. I turned to the president of the association and said: 'What's wrong? What did I say to offend him?' And the president said, 'Oh, don't pay any attention to him. He's not going to hurt you. But I sure pity the fellow who introduced you.'"

That is how you can make the story fit as your opener. If you want to use it as a closer, all you have to do is say: "Before I sit down, I want to say that I hope this meeting doesn't end up like ..."

If you are asked to give a five-minute talk about your business, you can say: "The other day a little girl went to the library and said to the librarian, 'I want to know something about the Ming Dynasty for school. Can you help me, please?' The

librarian said she would be glad to help. After about 20 minutes, she had assembled a stack of books about two feet high. 'There', she said, 'that will tell you all about the Ming Dynasty'. 'Thank you very much', the little girl said, 'but I don't want to know that much about it'. I could talk all afternoon about my business, but



I am sure you would not want to know that much about it. So, for the next few minutes..."

Suppose you are attending a public meeting of some kind where a subject is being talked to death. And you are tired of it all. You can jump to your feet, tell that same story and say: ... "and I think we have heard all we need to know about

the subject. I would like to vote on it. I call for the question."

Or, if it looks as though something is being put over on your group, you can completely reverse the point of the story. Stand up and tell that same old story and say: "I am like that little girl. I don't want to know all about the subject, but I certainly do want to know more about it than I have heard so far. I am sure there are others who feel as I do. I would like to suggest..."

Maybe you believe that people are thinking too much about domestic affairs and not enough about the world problems and you want to make a point of it. Again, tell that same old story. Then say: "Too many of us are like that little girl. We want to know as little as we can to get by in this world. We don't really want to know. We are satisfied to repeat what we read in this morning's editorials — nothing more..."

Once you realize that most good stories can be twisted and retwisted to fit a number of situations, all you will need is a source of usable material and a little ingenuity.

No matter what you are trying to do, getting attention, holding attention, creating expectancy, or just making sure your audience will remember you, there is a story somewhere that you can twist to fit the situation.

### **Your Story Technique**

While you are looking for these stories, it is important to remember that the technique of telling a story is far more important than the story itself. Some of the oldest stories and tricks in the book still if you trip up on the punch line you have handled properly.

This is not to say that every speaker can become a side-splitting comedian. Let's face the truth. There are some folks who could never learn to be funny.

But, there are some basic "do's and dont's" that can improve nearly everyone's story telling ability. Here they are:

Learn your story. If you don't know what you are going to say, you won't say it very well. When you find a good story, rewrite it in your own words. Then memorize the punch line. You can change the



rest of the story to fit any occasion, but you should never change the punch line. That must always be perfect. Remember, if you trip up on the punch line—you have ruined the entire story.

*Practice it.* Practice story telling as you would any other technique of public speaking. Practice before a mirror, on the tape recorder, while you are driving to work, at the breakfast table. Practice every chance you get. Even when you are talking to yourself—practice. You might not get many belly laughs that way, but you'll learn to tell a story.

Surprise your listeners. If you want your audience to explode with laughter, let your story hit them like a bomb. Make the punch line come suddenly and unexpectedly. Remember when you were a child and went to the circus? Remember the clown who rushed toward the kids in the front row with a bucket of water and threw it all over them. How they screamed and roared when it wasn't water —but confetti? Surprise!

### Surprise!

So, make use of surprise. When you stand to speak following your introduction and say: "Thank you, Chairman Willy Williams, for that gracious introduction," you have made about as drab and trite a remark as any speaker can make. But you can turn it into a sparkling gem by adding humor to it. The humor and surprise come when you take a breath and say to the audience: "He read it exactly the way I wrote it." That remark was completely unexpected. A big surprise. I have heard it used many times and it always gets a laugh.

Make it sound like the truth. Truth is powerful. Fables and fantasy are weak. If

you want your funny story to come a tell it as though it were a real close-toexperience- the truth. This will heigh the interest and help you inject surp Remember, your speech is in the first p son. So, tell your story that way.

Instead of saying, "There is a st about two teenagers talking..." say t "The other day I overheard my teen daughter talking to her girl friend. 'I th they are made for each other, don't y 'Yes', her friend said, 'she's a heada and he's a pill."

Dramatize it. Wave your arms a shout and hunch your shoulders and w up your mouth and stick your fingen your ears. You are putting on an actput on a good one. Make your audie laugh at you as well as at what you say.

Keep it short. Tell your story in as words as you can. Use only enough we to set the scene properly. Leave out exthing punch Doi read i story if you Doi less e

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Don't read your story. If you have to read it, you miss the first basic rule of story telling. Don't put it in your speech iyou don't know it well enough to tell it.

Don't announce it. Don't lose the priceess element of surprise by telling your udience you are going to tell a funny tory. Go ahead and tell it. Don't say. "that reminds me of a funny story." If you ell the story properly and if it fits the wint, your audience will see the connecion. You won't have to point it out. Then, 100, if you announce that you are going to e funny as you predicted, you will have aperienced a set-back. No speaker can tand set-backs. If you tell a story withut calling your shot, and it turns out to e "not so funny," you really do not lose nuch because you did not promise anyody anything to laugh at anyway. You

can ignore the attempt just as the audience ignored it. No harm done.

Don't apologize for it. A sure way to kill a story before it is born is to say: "I wanted to start off with a joke, but I don't tell them very well and anyway you probably have heard it, but I guess I ought to tell it because every speaker is supposed to, so here it is—but, as I said, maybe you won't think it is very funny." They won't.

Don't explain it. If the audience doesn't laugh at a story, forget it. Explaining a story only makes it worse. It emphasizes what a poor job you did to begin with.

Don't tell risque stories. You are trying to develop goodwill. Do not offend your audience. If the reasons for this rule are not obvious, no amount of explaining will mean anything. Just don't do it.

So, if you want to add sparkle to your speeches, follow these basic principles, especially this one: *Practice it*.

This is worth repeating. Like any skill practice is the key to perfection.

A man walking down Fifth Avenue in New York and carrying a violin case stopped at a street corner and asked a bearded beatnik: "Excuse me, but can you tell me how to get to Carnegie Hall?" The beatnik answered without a moment's hesitation: "Practice, Daddy-O, practice." ■

Winston K. Pendleton is a former Washington, D.C., newspaperman and public relations consultant and is a retired vice-president and sales manager for the Universal Dynamics Corporation. This is a combination of two of his articles that were published by *The Toastmaster* in 1966.



# Use Humor – WHO ME?

## by David L. Johnson Club 459-6

The use of humor in public speaking seems to be as elusive as quicksilver — and just as difficult to handle.

Unfortunately, most Toastmasters have the idea that humor requires the audience to fall in the aisles, laughing. The fact of the matter is that the purpose of humor is not to provide entertainment for the audience.

With this somewhat contradictory statement, let's analyze humor and its use.

Humor has two purposes in the speaking situation:

- 1. To help your audience like you.
- 2. To provide a lead-in for your speech.

If you think about it, don't you more readily listen to your friends than someone you don't like? Then it appears to be most important that your audience like you, as the speaker. In public speaking, your audience must like you if they are to accept the ideas you are presenting. The more controversial your subject, the more important is the need for humor in your presentation.

How many times have your heard a Toastmaster start a speech that has a heavy message, sounding like the voice of doom: ABORTION IS MURDER...SMOKING CAN KILL YOU...POLLUTION IS HERE?

As a speaker, you have spent considerable time in the

preparation of your speech. Shouldn't your audience the same opportunity to prepare itself? By starting with of humor, you will give your audience a chance to "cate with your thoughts. Needless to say, humor can be effective way of making your point.

For our purpose, let's break humor into three catego

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- 1. *Anecdote*—a short, entertaining account of som pening, usually personal or biographical.
- 2. *Story*—a series of events, true or fictitious, de to entertain.
- 3. Joke—something not meant to be taken seriously

At first, the above descriptions appear to be identica are not. Think of a few of your favorite comedians. If them has a style. Each uses a unique approach. If ye that you have difficulty in telling jokes, why not use and anecdotes? Tell of an amusing happening, perhap thing that has happened to you personally.

If it is to be effective, humor must be given the samtion as the rest of your speech. Consider the following tions in the use of humor:

- 1. Put the main thoughts for your speech on  $3 \times 5 c$
- From your humor file, select the jokes or stor feel will be effective. What? You don't have a file? Most successful speakers maintain a file of

ous stories, jokes and anecdotes. These are categorically indexed, according to subject. (Example — you are speaking to a group of Lightning Rod Salesmen. With your file, you should have the necessary humor for the occasion.)

3. Insert the jokes or stories you have selected into the right spots. Now you are ready to complete your speech.

### 4. Final step: PRACTICE.

The following points are important if you are to become proficient in the use of humor. To be effective, you must have onfidence in your ability to use humor. This is accomplished with practice. Giving humorous speeches and competing in humorous speech contests will help you improve.

Perhaps the most important factor in humor is timing.
With it, you can be as good as the best comedians. Without it, you will be a flop. Again, practice is your best assurance.
Don't try dialect jokes unless you feel comfortable with them.

Remember, restrict your ethnic jokes to your own back-

ground. As long as you are poking fun at yourself, you are safe. As soon as you branch out to other backgrounds, you run the risk of alienating a part of your audience.

■ Always try to make your humor relative to the speech itself. This will provide you with the lead-in you need. It will also mean that the humor will not need to stand on its own merit. You are attempting to relax your audience, not provide them with entertainment.

It has been said that, "to steal an idea from one person is plagiarism, to steal from many is research." To make humor an effective tool for you, spend time in research.

Your ability as a communicator is restricted by your weaknesses. If humor is a weakness for you, work on it.

David L. Johnson is a member of the Minneapolitan Toastmasters 459-6 in Minneapolis, Minnesota. He has been the second place winner in the International Speech Contest for the past two years.

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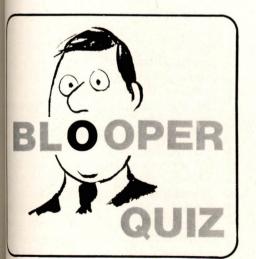
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Time again to test your grammar with Toastmaster Billy Blooper, as he presents another collection of slips of pen and lip by world leaders.

## Test your BQ (Blooper Quotient) by circling the incorrect word or phrase.

- 1. "It was a vicarious relationship ... "
- 2. "A ridiculous fiasco."
- 3. "The upcoming hearings ... "
- 4. "Common, mundane thing ... "
- 5. "Ask Max to take the podium ..."

### ANSWERS:

- 1. It was? **Vicarious** pertains to substituting, and is generally used by careful speakers to describe experiences, not relationships.
- 2. Your phrase is redundant. A fiasco is by definition, ridiculous.
- Are upcoming hearings anything like downpast hearings? Please say coming hearings.
- Common and mundane, while not synonyms, are similar in meaning. From a practical standpoint, you've got a redundant phrase.
- Then ask him to bring it back. Bringing it back may prove difficult, inasmuch as a podium is a platform. I think you meant to say rostrum or lectern.

SCORE: 5 correct—perfect; 4 correct—excellent; 3 correct good; below that, keep reading the quiz.

Copyright Roll Call Newsfeatures



# Of Jokes & Joke Books

### girl in her late teens. We were talking about humor. She had, she felt, a problem in connection with it. She is a freshman in college and was entering a speech class. "I have no more than the normal fear

of standing before a class and giving a speech," she explained. "But sooner or later, I'll be required to give a humorous talk—and I simply can't do it."

I recently had a conversation with a

"What's the problem?" I asked.

"I simply cannot tell a joke," she said. "I hear lots of them but I don't remember them. And if I did remember one, it wouldn't be funny when I told it."

Now, I know this girl rather well. She is charged with high spirits, vibrant with curiosity, and quick to laugh. Yet she told the truth when she said she couldn't tell a joke. by Adrian D. Smith

A week previously, however, she h entertained me with an account of sor conversations she had had with boys the dance floor. She had started by a plaining that in the boy-girl relationst what to talk about can be a problem overwhelming proportions. The proble can be even more acute on the dance flow when the talk must be an adjunct to already absorbing activity. She had given me in detail some off conversations she had had under the n

trying conditions. All in all, I found account very amusing. I reminded my teenage acquaintana our conversation and suggested that he possibly, was material for a humon talk. She agreed, and when I left her

was plunking away at her portable by with in writer, gathering her thoughts and get and sh them on paper while they were still fr contai

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The dilemma of the girl is not unusual; plagues many a Toastmaster. More an one I have seen quail at the suggeson that he try a humorous talk. Generly, like the girl, he thinks of the humorus talk as the telling of jokes. Like the rl, he is frequently overlooking profithe areas of humor.

Now, I don't know what humor is. I m't define it. In my reading on the subct, I have found much that was cogent ad much that was instructive. Nowhere ave I found an all-embracing definition.

### Look to Experience

This I do know: the joke is only one pe of humor. And this follows: if you reskeptical of your prowess with jokes, ok to your own experience for humorasspeech material. The chances are that hat you find will have more freshness and greater vitality than anything you find the joke book.

The joke book, of course, is not to be wrned. It can be a helpful tool. However, has been my observation that very few now how to use it.

lonce attended a Toastmasters meeting which a proposal was made to purchase well-known book of jokes for the club's brary. A veteran member objected.

"I have been looking at joke books cently," he explained, "and I have never und anything drearier. I found nothing smile at, let alone anything to laugh at. hey're all terrible!"

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In one sense, I suppose, the veteran ember was on firm ground. Viewed rictly as reading material, the joke book sa dud. Compared with it, the World Imanac is a marvel of sprightliness.

The point is, however, that neither the lmanac nor the joke book is to be rearded as entertaining. I have spent an easional pleasurable half-hour rumaging through the facts and statistics in a Almanac. To read it as one would ad a novel is unthinkable.

Similarly, one does not read a joke wok. One goes to it for help—or, in me cases, for inspiration.

The joke book must be approached ith imagination. Its gems are not bright ad shining and ready for mounting. It mains only the raw material of humor;

# "

Viewed strictly as reading material, the joke book is a dud. Compared with it, the World Almanac is a marvel of sprightliness. the humorous speaker must do the cutting, the polishing, and the mounting. And this calls for imagination.

Here, for example, is an item typical of those found in joke books:

Wife: It's an hour past midnight! You're late.

Husband: I know. I'd have been here sooner but someone stepped on my hand as I came around the corner.

Funny? Laughable? Hardly, you'll say. Yet out of this innocent item, George Gobel, the TV comic, conjured a segment of monologue that was as hilarious as anything I have ever heard.

He did it with imagination, by changing the material and fitting a framework about it. He put it into context. It emerged not as a byplay between husband and wife but as a ludicrous adventure of a lonely inebriate.

### **A Thought Starter**

When approached with imagination, the joke book can serve another function. In my own experience, while reshaping a story to a particular theme or pattern, I have on occasion been led completely away from the story at hand into something completely—for me—original. It required the item in the joke book to get me started, but my own imagination provided the material I finally used. The joke book functioned as a thought starter.

The joke book, then, can be a useful tool to the Toastmaster essaying a humorous talk. He should, I believe, look first to his own experience for his material. If, however, this source fails to supply him all he needs or if the well of his inspiration runs dry, a joke may serve him as a worthy ally. ■

Adrian D. Smith is a past president of the Capitol City Toastmasters 639-62 in Lansing, Michigan. When this article originally appeared in the July, 1962, issue of *The Toastmaster*, Mr. Smith was employed as an assistant standards engineer, Oldsmobile Division, for General Motors in Lansing.



### DISTINGUISHED TOASTMASTER (DTM)

Toastmasters International highest member recognition, the Distinguished Toastmaster award has been presented to the following:

> George P. Gallagher The Big D Club 713-25

Sherwood A. Haag Schlitz Club 1979-35

Peter Hegedus The Real-Time Club 3922-28

Charles L. Jones, Jr. State Farm Club 1178-47

Allen C. Kingseed Galion Club 3062-10

Mike M. Kissell Galion Club 3062-10

Donald L. Morrison Shibboleth Club 386-19

### ABLE TOASTMASTER (ATM)

Congratulations to these Toastmasters who have received the Able Toastmaster certificate of achievement.

George W. Abbott Business Mens Club 281-24

Robert H. Anthis New Albany Club 410-11 Joe Aycock

Daybreakers Club 1327-44

Anthony C. Bertocchini Tacoma Club 13-32

Arthur Burton, DTM Pompano Beach Club 3003-47

Dr. Bela S. Buslig Imperial Polk Club 3101-47

James R. Chalker Reddy Talkers Club 1987-48

Richard E. Conner Early Bird Club 3659-47

Daniel R. Corey Vanderbilt Club 3061-46

John D'Arcangelis Rocky Ford Club 2909-26

David R. Davies Logistics Center 2050-62

James E. Eorgan Pottstown Club 826-38

John M. Franck Monumental City Club 3465-18

Roger M. Fryer Orange Breakfast Club 3822-F

Jack F. Gartz Salem Club 138-7

Dr. Mervin W. Graham South Denver Club 1588-26 Gerald E. Grodecki We Bell O Club 2246-40

Emmett S. Grogran Martinsville Club 3115-66

Sol S. Hack Monumental City Club 3465-18

Kenneth S. Hamblin RAAP Club 3633-66

James D. Hamilton Esquire Club 2388-19

K. J. Haywood Hutt Valley Club 3899-72

Carroll A. Hazen Council Bluffs Club 2114-24

Peter Hegedus The Real-Time Club 3922-28

**Joseph B. Hindman** O'Fallon Club 994-8

Carlton James Hogg Salem Club 138-7

Paul T. Hubbard Demosthenes Club 1282-4

Francis X. Jordon K of C Club 3860-36

R. A. Joe Lacey Pompano Beach Club 3003-47

John Leonard Oconomowoc Club 834-35

George A. Lineer Reveilliers Club 985-39 L. Norman Love First National Bank Club 584-7

Edward J. Lund Convair Club 3745-5

Chapman Marshall Eastern Air Lines Club 1295-47

Douglas C. McClurkin Tallahatchie Club 2431-43

Harry Merigian Acorn Club 1068-28 Marshall C. Miller

Ee Quip Sha Club 501-9

Donald N. Mooney Capital City Club 3813-16

Gilbert W. Moorman Clay Webster Club 1366-8

Leonard E. L. Nagler DWR Club 243-1

Samuel S. Norton, Jr. Reddy Talkers Club 1987-48

Joachim W. Operskalski Verdugo Hills Club 434-52 Rupert Otterbacher

Steel City Club 3811-11

Richard C. Pauline St. Petersburg Club 2284-47

Alan D. Pauw Riverside Breakfast Club 1348-F

Robert D. Peterson Marion Club 3250-19 Paul E. Rowe Demosthenes Club 1282-4 John J. Russell

Harbor View Club 143-1 John A. Settanny Uncle Sam Club 1138-53

Newton E. Sharp Sunrisers Club 2205-32

Banks H. Sieber Peace Garden Club 3152-20

Harold W. Stiles Toastmasters B.C. Club 2866-3

Eugene E. Tesreau Webster Groves Club 461-8

Burton W. Touchie Ambitious City Club 1586-60 John F. Van Gorder

PENTAF Club 2014-36

Bruce Clayton Wagar West Broward Club 2903-47

Frank Wagner TM Breakfast Club 2387-F

Donald L. Walker Salem Club 138-7

William I. Weske Santana Club 2761-16

Irving P. Weston Munich Club 2041-U

Claude L. Wilson, DTM Salina Club 2025-22

### **40 YEARS**

Chief Seattle Club 23-2 Seattle, Washington

Ventura Club 24-33 Ventura, California

### **35 YEARS**

Salem Club 138-7 Salem, Oregon

### 25 YEARS

Speechphelos Club 155-F San Marino, California

Rolling Hills Club 139-1 Rolling Hills, California

Gate City Club 759-20 Fargo, North Dakota

Camosun Club 757-21 Victoria, B.C., Canada

Sandia Club 765-23 Albuquerque, New Mexico

Nutmeg Club 764-53 New Haven, Connecticut

### 20 YEARS

Camelback Club 1631-3 Phoenix, Arizona

Lakeland Club 1215-20 Glenwood, Minnesota

Grand Junction Club 1671-26 Grand Junction, Colorado

> Gaveliers Club 1499-35 Milwaukee, Wisconsin

Tittabawassee Club 1655-62 Midland, Michigan

### **15 YEARS**

Surburban Club 1009-22 Johnson County, Kansas

Hamilton Standard Club Broad Brook, Connecticut

Oakland Y Club 2767-57 Oakland, California

Oak Ridge Club 1858-63 Oak Ridge, Tennessee



Tactical Air Club 2619-66 Langley AFB, Virginia

### **10 YEARS**

Cochise Club 3198-3 Sierra Vista, Arizona

US NAD Club 746-16 McAlester, Oklahoma

Airport Club 380-19 Des Moines, Iowa

Ormond Beach Club 3826-47 Ormond Beach, Florida

North Miami Beach Club 3840-47 North Miami Beach, Florida

> Exxon Club 3290-56 Houston, Texas

Manly Warringah Club 3827-70 Sydney, NSW, Australia

Schwarzwald Club 1884-U Lahr Schwarzwald, Germany



The JSC Toastmasters Club 3116-56 in Houston, Texas, have found a new and unusual addition to their club meetings. Her name is Kimberly, the 18 year old daughter of JSC member Marv White. In her Icebreaker Speech, she stated that she liked to consider herself the youngest Toastmaster around. So do the JSC Toastmasters.

Kimberly attended her first Toastmasters meeting during April Invitation Month. She had been preparing for a speech contest and her father, who had been a Toastmaster for over a year, suggested she go before the Toastmasters and deliver her speech. After attending the meeting, she said that she was "very impressed with the club meeting" and would join as soon as she turned 18.

But her involvement, unlike many other Toastmasters, did not end with her membership. She began working on her speeches as soon as she received her manual. Since becoming a Toastmaster and a member of the JSC Club, she has already received four club awards, two for best table topics, one for the "most improved" speaker, and one for the speaker of the evening.

When Kim joined the JSC Toastmasters, she was employed by the University of Houston's Center for Management Studies and Analysis at the Johnson Space Center. A 1974 high school graduate, she is presently the National President of the Office Education Association, representing over 52,000 students.

Kim will be attending the University of Texas at Austin and plans to major in Business, eventually going into law school from there. But one thing is for sure. She plans to continue her association with Toastmasters while attending school.

"I know that communication is an integral part of my career in whatever field I choose to pursue," says Kim. "I realize that the art of communication is not something one is born with. Therefore, I want to build my confidence and competence in speaking. I am trying to do this through my involvement in Toastmasters."

We wish her all the luck in the world. ■



**Mrs. Lettie Cale,** a member of the Capitol Toastmasters Club 365-3 in Phoeniz, Arizona, was recently elected Chairman of the National Board of Directors for the Future Homemakers of America.

A specialist in Home Economics Education with the Division of Vocational Education, Arizona State Department of Education, Mrs. Cale has served as advisor to the Arizona State Association of Future Homemakers of America for the past six years.

Future Homemakers of America is the national organization for high school students in home economics and home economics related occupations, with a membership of halfa-million young men and women. ■ 1. Vincent A. Miller, a member of the Main Street Club 1407-62 in Benton Harbor, Michigan, was recently featured on the cover of "New Dimensions" a magazine published by the American Society for Training and Development. This came as a result of his election as president of the organization which provides training in the development of business, industrial, and government personnel. Miller, who has been affiliated with Toastmasters since 1946 and served as District 11 Governor in 1959-60, also holds the position of treasurer of the International Federation of Training and Development Organization.

2. Second Vice-President Robert W. Blakeley, ATM, presents the District 18 Communication and Leadership Award to Vice Admiral William P. Mack, superintendent of the United States Naval Academy in Annapolis, Maryland The award was presented to Vice Admiral Mack at the Naval Academ during a banquet held in honor of the 50th Anniversary.

3. The Monroeville Toastmasters 2954 13, Monroeville, Pennsylvania, found a great way to publicize Toastmaster 50th Anniversary. They obtained a ne Chrysler Imperial from a local Chrys ler-Plymouth dealer, decorated it, an entered it in Monroeville's July 4 parade. Inspecting the "rolling adve tisement" which, incidentally, wo second prize for a decorated car in th parade are (from I to r): President Jir Thomas, Educational Vice-Presider Henri Lese, and Gerry Weaver.

4. The winners of the National Pub Speaking Contest of the Hiawat Council, Boy Scouts of America, Syracuse, New York, receive the trophies from Bob Markes, conte chairman, and John Sleeth, past Distri 65 area governor. The Scouts we tutored by the Syracuse Toastmaste Clubs, who also provided the judg under the direction of Area Govern Sleeth. Receiving the trophies a from left, Kathy Cahill, Bob Knitt Kevin Hyde, John Patalita, and Fr Kirsch.

5. This is an exact replica of the boards that recently appeared in a around Los Angeles, California. Un the direction of Past District 0 Governor Howard Chambers, D these rent free billboards were obtait to publicize the 50th Anniversary a were seen by many convention gue during their stay in California.

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Public awatha rica, in re their contest District ts were masters judges overnor es are, Knittel, nd Fred

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### FOSTER and KLEISER



## August 14th - 17th

## Annual Convention · Disneyland Hotel, Anaheim

"Better Communications Create Better Opportunities" Howard E. Chambers, Governor District One.

5

# Care to Make a Contribution?

We have had several requests to update our article, "H to," and photograph requirements for *The Toastmaster*, v read everything submitted to us and consider anything possible publication, providing they meet the follow standards.

Feature articles: Original articles should generally four or more typed pages, double spaced. While conten more important than length, a longer article will have a be chance of being published. Make sure your ideas are f developed and your facts are accurate and up-to-date. We looking for articles that will help others improve their ab to lead, to think, listen, and speak. An article using exam or personal experiences is more enjoyable than one that ply lists facts. Always include a short biography with all of inal material. If you read a good article in another publica which you believe would be of interest to other Toastmas send it to us along with the publisher's name and address. we will take care of the details. Similarly, if you know an who would like to do an in-depth article on any aspect of munication or leadership (such as a journalism student is trying to get something published for inclusion in his d er), ask them to send us a one page query, detailing the p they would like to cover in the article. Needless to say cannot possibly use all the articles submitted, but articles are well-written, on a subject of general interest, and fi above requirements will have the first priority for publicat

"How to" Articles: This is your chance to share that have been helpful and well received by your club your fellow Toastmasters. We're looking for new "ho ideas, as well as updatings of old ones. Put whatever of you have found helpful in an article or into a letter sumr ing your ideas. Include photos, quotes, graphs, or wh you need to tell your story. "How to" articles and ide usually incorporated into one section, but can be used article if they are long enough and are well-written.

Photographs: We prefer black and white glossy 4x5 or larger, but will consider photos in any format. tape a description sheet to the edge of the photo, and to identify the people in the picture. NEVER write back of the photo with ballpoint pen or pencil. Our f full of photographs showing plaques being presented, shaking hands, and groups standing in a straight line at the camera. These pictures, though sometimes appr are of limited use. Try to catch the members in action; one is receiving an award, try to get his on-the-spot on film, not a later re-staging, which is easy to spot. candid shots whenever possible. Shoot some pictu doors. In other words, be creative. Quality of picture important. A dull, gray, out-of-focus picture will ne the place of a good, crisp, action-packed photo. Try of pictures that will illustrate what Toastmasters is a and show it at its best.

This is your magazine. Its quality is determined the Toastmaster. Become a part of it. ■

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### **CLUB AVP**

# The Leadership Process

As your club's *administrative vice-president*, you hold one of the most important offices in regards to the basic foundation of Toastmasters—the member.

When you assume your post as AVP, your uppermost goal becomes one of satisfying the membership, both individually and collectively, in their goals as Toastmasters. This is not such a formidable task as it may seem.

One of the best and most efficient ways of accomplishing this is through the use of a survey, conducted on a regular basis, to determine what each member wishes to achieve through membership in Toastmasters. Once the feedback is received and evaluated, you and your fellow officers can then put this information to use in helping determine what the membership needs and wants.

You are responsible for your club's Community Relations Committee, the Membership and Attendance Committee, and any Speechcraft or Youth Leadership programs undertaken by the club.

In addition, you will be expected to develop and administer a new member initiation ceremony that is both impressive and eventful. This procedure, if well organized and executed, may turn out to be one of the determining factors in how long the new member retains his membership in Toastmasters.

While the list of duties seems somewhat complicated and time consuming, it is not only recommended, but encouraged, that you appoint assistants for each duty.

When you do this, you are not only helping yourself carry out the assigned tasks, but you are helping your fellow members. Your appointment of assistants gives your members a chance to become more involved with the executive committee, consequently providing them with the experience needed to become a future club officer.

One of the most important assistants you will appoint as AVP will be that of chairman for the Community Relations Committee.

Quite often, there will be a member of your club who is particularly well qualified to handle this activity because of his business connections. If no such person exists, a past president, because of his great familiarity with the club and its operations, may be well suited to handle the community relations activities of the club.

Under your guidance, the group will work closely with the educational committee to develop outside speaking engagements for members of the club speakers bureau, for recruiting groups of young people to participate in the Youth Leadership Program, for making contacts with other organizations that want to have their members participate in Speechcraft, and for locating groups that want a demonstration program by the Community Contact Team.

The group, headed by your special assistant, will also take charge of your club's publicity and press relations program, develop and publish a club bulletin or newsletter, and constantly be on the lookout for opportunities to develop more community awareness of the club.

As stated before, your goal is to satisfy the membership and help them accomplish whatever goals they may have set as members of Toastmasters International. Don't let them down!

### STATEMENT OF ASSETS OF ALL FUNDS JUNE 30, 1974 GENERAL FUND

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UNRESTRICTED: Cash and temporary investments, at cost	\$133,015 23,106	
Cash and temporary investments, at cost Accounts receivable.	2,206	
Due from Investment (Endething)	12,104 10,000	
Deposits and prepaid policy	\$180,431	
Tatal Uprestricted	ψ100, ioi	
RESTRICTED: \$ 33,692 Cash		·
Cash		
Due from General Fund — 31,154 Unrestricted	64,84	
Unrestricted Total – Restricted	\$245,27	C
Total – Restricted Total		č
INVESTMENT (ENDOWMENT) FUND	\$120,04	OP
(market value \$110,708)	\$120,04	A
Bonds and stocks, at cost (market value particular)		G
101a1		C
PROPERTY FUND		N
Lat post: Note 1	\$ 47,2	P
Property, building and equipment, at cost; Note 1: Land	\$ 47,2 606,8	EEC
Land Building	123,2	C
Furniture and equipment	\$777.3	E
Total property, building and equipment	41.0 \$818.3	E G
Cash—reserve accounts Total	0100	M
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	20	EXC
STATEMENT OF LIABILITIES OF ALL FUND	.5	OTH
JUNE 30, 1974 GENERAL FUND		P
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GENERAL		P
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UNRESTRICTED:		
UNRESTRICTED: Accounts payable	2	
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UNRESTRICTED: Accounts payable Sales tax payable Deferred charter fees Contract payable — authors' fee Advance convention deposits Due to General Fund — Restricted Funds held for Toastmasters International Regions	2 10 3 \$ 8	EXC
UNRESTRICTED: Accounts payable Sales tax payable Deferred charter fees Contract payable — authors' fee Advance convention deposits Due to General Fund — Restricted Funds held for Toastmasters International Regions	2 10 3 \$ 8 9	EXC
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UNRESTRICTED: Accounts payable Sales tax payable Deferred charter fees Contract payable — authors' fee Advance convention deposits Due to General Fund — Restricted Funds held for Toastmasters International Regions Unrestricted — General Fund balance	\$ 8 \$10	EXC
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UNRESTRICTED: Accounts payable	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Boa Toa Inte and acce
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UNRESTRICTED:         Accounts payable         Sales tax payable         Deferred charter fees         Contract payable – authors' fee         Advance convention deposits         Due to General Fund – Restricted         Funds held for Toastmasters International Regions         Unrestricted – General Fund balance         Total – Unrestricted         RESTRICTED:         District reserve fund balances         Grants         Total – Restricted         Due to General Fund	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	EXC Boa Toa Inte and acco inclu as w Inte
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Total.....

Toastmasters International

### **GENERAL FUND --- UNRESTRICTED** STATEMENT OF INCOME AND EXPENDITURES FOR THE YEAR ENDED JUNE 30, 1974

C	0	M	E	

	COME:	
\$133,01	Membership charges:	
23,10	Annual membership fees\$427,822	
2,20		
12,10	New member service charges	
10,000		
\$180,43	Total membership charges	\$660,463
	Club charges:	
	Charter fees\$ 11,400	
	Club equipment, supplies and insignia	
64,846	Total club charges	92,863
\$245,277	Charges for optional educational materials and supplies	111,614
	Other income — dividends, interest and miscellaneous	12,757
	Total income	\$877.697
\$120.047		\$011,031
\$120,047	Administrative\$ 96,649	
\$120,047	General services	
	District/new club services	
	Membership services	
	Publications	
\$ 47,221	Educational development	
606,863	Educational materials	
123,248 \$777,332	Club supplies, equipment and insignia purchases 101,596	
41.036	Employee benefits	
\$818.368	General expenses	
	Maintenance and operation of property 44,947	
	Total operating expenses	904,498
	CESS OF OPERATING EXPENSES OVER INCOME	\$ (26,801)
	THER DEDUCTIONS:	- (,,-)
	Provision for maintenance\$ 2,000	
	Provision for replacements and additions to property:	
30,262	Computer equipment	
883	Other	
2,650	Total other expenditures	17,224
10,000 5,071	XCESS OF EXPENDITURES OVER INCOME	\$ (44,025)
31,154		φ(44,025)

Board of Directors

loastmasters International

We have examined the statements of assets and liabilities of Toastmasters nternational as at June 30, 1974 and the related statements of fund balances ind expenditures for the year then ended. Our examination was made in accordance with generally accepted auditing standards and accordingly ncluded such tests of the accounting records and other auditing procedures is we considered necessary in the circumstances.

In our opinion the accompanying statements present fairly the assets and liabilities of Toastmasters International as at June 30, 1974 and the hanges in the fund balances and income and expenditures for the year then ended, in conformity with generally accepted accounting procedures for non-profit educational organizations, applied on a consistent basis.

\$777,332 41,036

1,034 \$ 81,054 99,377 \$180,431

64,846

\$245,277

\$ 2,206 117,841

\$120,047

\$818,368 July 23, 1974 Frazer and Torbet **Certified Public Accountants**  nancial Stateme

### **118-1 EXPRESSIVES CLUB**

El Segundo, Calif.—Thurs., 5:45 p.m., Xerox Corp., 555 S. Aviation Blvd. (679-4511 x 361). Sponsored by Narrators Club 1398-1.

### 213-3 GREYHOUND EARLY RISERS CLUB

Phoenix, Ariz.—Wed., 6:30 a.m., Greyhound Mgmt. Center, 4020 N. Central Ave. (248-5022). Sponsored by Park Central Club 3527-3.

### 3216-19 AFTER HOURS CLUB

Rock Island, III.—Tues., 5:30 p.m., Officers Club—Arsenal Room, Bldg. 60 (526-8700).

### 2904-29 GEORGE E. DELIDUKA CLUB

Hurlburt Field, Fla.—Tues., 4:45 p.m., Chapel Annex (884-7425). Sponsored by Playground Club 1797-29 and John Barreto Club 3129-29.

### 903-43 MASTERMIND CLUB

Memphis, Tenn.—Tues., 6:30 p.m., Morrison's Cafeteria, Union Ave. at Cleveland (775-1784). Sponsored by A-OK Club 1359-43.

### 1845-52 KITS CLUB

Los Angeles, Calif.—Tues., 7:45 a.m., Kemper Insurance, 3545 Wilshire Blvd. (382-6111). Sponsored by District 52.

### **109-56 EASY RISERS CLUB**

Houston, Texas—Tues., 7:00 an Colonnade Cafeteria, One She Plaza (224-7661). Sponsored b High Noon Club 505-56 and Great Houston Club 2386-56.

### 456-69 NOVA CLUB

Brisbane, Qld., Australia—We 7:00 p.m., Bonanza Steak Hous Gympie Rd., Aspley (59-5453).

### 2764-69 M.D.I. CLUB

Brisbane, QId., Australia—Tue 8:15 p.m., Saxon House, Brook § Fortitude Valley (072-52714) Sponsored by Brisbane Cent Club 3433-69.

### 1285-70 BANYANDAH CLUB

Perth, Western Australia—Mc 6:30 p.m., Rhodes Motor Hotel, 2 Mellpoint Rd. (25-4622). Sponso by City of Perth Club 3352-70.

### 3514-72 AVON CLUB

Christchurch, New Zealand—Thu 8:00 p.m., T & G Bldg., cnr. Li pool & Hereford Sts. (62-65 Sponsored by Christchurch ( 1866-72 & Timaru Club 3474-72

### 1117-U TORII CLUB

Okinawa, Prefecture, Japan–W 5:00 p.m., USASA SOBE Cor ence Rm., Torii Station (631-432

### **1737-U HOTTENTOTS HOLLAND CLUB**

Somerset West, Republic of S Africa—Wed.,7:30 p.m., The Hu man, Firgrove Cape (25109). S sored by The Mutual Club 2443

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# **50th Anniversary Mementos**

Don't be left without a symbol of this special year. Order a 50th Anniversary Memento and add a touch of excellence to your home or office. The Double Faced Coin (No. 5001), is \$2.00; the Letter Opener (No. 5002), is \$6.00; and the double faced spinner medallion, the Symbol of the Future (No. 5003), is \$12.00. All prices include shipping and packing charges. California residents add 6% sales tax.

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Thurs., Liver--659). n Club .72.

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	<ul> <li>F. Arthur W. Hofner, ATM, 1281 Mauna Loa Rd., Tustin, Calif. 92680</li> <li>George Kuehne, DTM, 351 E. 231st St., Carson, Calif. 90745</li> <li>Jack D. Howard, DTM, 1811 N.W. 198th St., Seattle, Wash. 98177</li> <li>Milt Laflen, ATM, 8521 E. Desert Cove, Scottsdale, Ariz. 85254</li> <li>Philip E. Lellman, 1188 Elmsford Dr., Cupertino, Calif. 95014</li> </ul>	
	<ol> <li>Norman L. Hartell, ATM, 8672 Harjoan Ave., San Diego, Calif. 92123</li> <li>Ewald E. Koepsell, DTM, 2335 - 16th Ave., N.W., Rochester, Minn. 55901</li> <li>Donald J. Wessels, ATM, 101 S.E. 205th PI., Troutdale, Ore. 97060</li> <li>Tom Dillon, ATM, 835 Madison Ave., Edwardsville, Ill. 62025</li> <li>Carl Berryman, DTM, 711 Scenic Bluff Dr., Yakima, Wash. 98902</li> </ol>	
	<ol> <li>Robert Beavers, ATM, 4852 Scenic Dr., Ravenna, Ohio 44266</li> <li>Floyd O. Kreider, ATM, 2504 Oakwood Ave., Muncie, Ind. 47304</li> <li>George J. Ott, DTM, 830 West Grandview Blvd., Erie, Penn. 16509</li> <li>R. A. (Dick) Anderson, DTM, 4200 Miners Creek Rd., Lithonia, Ga. 30058</li> </ol>	
	<ol> <li>Rulon M. Wood, DTM, 1911 South 2500 East, Salt Lake City, Utah 84108</li> <li>Larry Selby, ATM, 5421 N.W. 65th St., Oklahoma City, Okla. 73132</li> <li>John E. Grauman, DTM, 3436 Timberline Dr., Billings, Mont. 59102</li> </ol>	
aun 107/ 70	<ol> <li>John J. McWilliams, ATM, 412 Dewey Dr., Annapolis, Md. 21401</li> <li>C. Eugene Stewart, ATM, 1303 Monona St., Boone, Iowa 50036</li> <li>Ronald G. Fraase, ATM, 2215 Hoover Ave., Bismarck, No. Dak. 58501</li> <li>S. H. (Clair) Farris, 1051 Beverley Pl., Victoria, B.C., Canada</li> </ol>	
our 1974-75	<ol> <li>Errol G. Wuertz, ATM, 1301 Steven Dr., Hays, Kan. 67601</li> <li>Giovanni Grecco, ATM, P.O. Box 494, Santa Fe, N.M. 87501</li> <li>Gary Shipley, ATM, 125 Gates Lane, Columbus, Neb. 68601</li> <li>Leon M. Pliner, ATM, 909 Elmwood Ave., Shreveport, La. 71104</li> <li>Gene Gunther, ATM, Rt. 4, Box 203, Greeley, Colo. 80631</li> </ol>	
diotniot	<ol> <li>Harold (Bud) Gilley, ATM, 1551 Inkster Rd., Apt. 3, Inkster, Mich. 48141</li> <li>Kenneth W. Smith, 146 Live Oak Lane, Milton, Fla. 32570</li> <li>W. S. (Bill) Downing, 6950 North Olcott Ave., Chicago, Ill. 60631</li> <li>George Mullin, ATM, 100 Aberdeen St., Lowell, Mass. 01851</li> <li>Rolland E. Jones, 1002 Parkwood Dr., Port Orchard, Wash. 98366</li> </ol>	
district	<ol> <li>James W. Eggenberger, ATM, 225 Ibsen PI., Oxnard, Calif. 93030</li> <li>Earl Moss, ATM, 1111 Marshall Ave., South Milwaukee, Wisc, 53172</li> <li>John F. Belin, DTM, 4313 Haverford Dr., Rockville, Md. 20853</li> <li>James D. McCauley, ATM, P.O. Box 351, Burlington, No. Car. 27215</li> <li>Alfred T. Rehm, Jr., DTM, P.O. Box 15306, Philadelphia, Penn. 19111</li> </ol>	
qovernors	<ol> <li>Ken Thiemann, 2501 Polk St., Reno, Nev. 89503</li> <li>Guy H. Peden, ATM, 176 Oberlin Court No., Gahanna, Ohio 43230</li> <li>Dr. George McDonald, Box 297, Luverne, Minn. 56156</li> <li>John A. Koyko, DTM, 10721 - 159th St., Edmonton, Alta., Canada T5P 3B5</li> <li>George B. Krocker, ATM, 1255 Ryanwood, Memphis, Tenn. 38117</li> <li>Robert E. Dowden, ATM, 4017 E. 30th St., Odessa, Tex. 79762</li> </ol>	
90001 1101 0	<ol> <li>George D. Fullerton, ATM, 7 Lorraine St., Dartmouth, N.S., Canada B3A 2B</li> <li>Leroy F. Schellhardt, ATM, 64 Amelia Ave., Livingston, N.J. 07039</li> <li>Carleton J. Smith, DTM, 8100 - 14th St., No., St. Petersburg, Fla. 33702</li> <li>Charles Bendall, ATM, 12010 Chickamauga Trail, S.E., Huntsville, Ala. 3580</li> <li>John Zaulig, ATM, 850 - 19th Ave., Honolulu, Hawaii 96816</li> </ol>	
	<ol> <li>Ed Morris, ATM, 5130 Finehill Ave., La Crescenta, Calif. 91214</li> <li>Richard A. Hazel, 2 Ivy Court, Elnora, New York 12065</li> <li>Ronald W. Fandrick, 807 S. 4th St., St. Charles, III. 60174</li> <li>Joe Robinson, 530 Seaway Dr., Seabrook, Tex. 77586</li> </ol>	
	<ol> <li>57. Charles Butler, ATM, 3260 Park Lane, Lafayette, Calif. 94549</li> <li>58. John D. Combes, Rt. 1, Box 252, Chapin, So. Car. 29036</li> <li>60. Terry R. Sweeney, 3251 Mainsail Cr., Mississauga, Ont., Canada</li> <li>61. Arthur Cormier, 70 McEwen Ave., Apt. 302, Ottawa, Ont., Canada</li> <li>62. Raymond F. Trappen, 233 Academy, Portland, Mich. 48875</li> </ol>	
	<ol> <li>Loyle P. Shaw, 2924 McCampbell Rd., Nashville, Tenn. 37214</li> <li>James W. Tomko, DTM, STE. 202 - 411 Cumberland Ave., Winnipeg, Man.,</li> <li>William E. Jones, Jr., 93 Lettington Ave., Rochester, N.Y. 14624</li> <li>Darrell E. Rolison, ATM, 1411 Crestview Dr., Blacksburg, Va. 24060</li> </ol>	Canada
	<ol> <li>Westmoreland Harris, 321 E. Livingston Pl., Metairie, La. 70005</li> <li>Peter McCarthy, 21 Devona St., Aspley, 4034, Qld., Australia</li> <li>George Bondzio, 30 Valaud Cres., Highfields 2289, N.S.W., Australia</li> <li>Michael H. Murdoch, Twintrees, Water Lane, Ardley, Nr. Bicester, Oxon OX</li> <li>Clive Pryme, ATM, P.O. Box 622, New Plymouth, New Zealand</li> </ol>	6 9NX, England
	MOVING?	
	address eight weeks prior to the scheduled rmation. This will assure you of uninter-	Club No.

e. Complete all the necessary ed delivery of The Toastmaster and other TI material. District No. aste current address label here OR complete the following 17 NEW ADDRESS. ame City\_ resent Address Zip Code. State/Province\_ ity. If you are a club, area, division, or district officer, indicate complete title: tate/Province\_ Zip 



## **RECOGNITION PROCEDURES**

- 1. For a sponsor to receive credit, every new member application (No. 400) must include the name of the sponsoring Toastmaster. The new member must join in calendar year 1974. December new member applications must reach TI World Headquarters by January 8, 1975, and credit must be claimed by the Golden Growth sponsor by January 31, 1975.
- 2. Recognition is based upon the number of new members who pay the new member service fee, charter members, and reinstated members. Transfers are not included.
- 3. The sponsoring Toastmaster submits his five members for a Golden Gift Certificate by using the sponsor certificate form.
- 4. Golden Gift Certificate applications will be processed by World Headquarters and the certificate forwarded within 30 days.
- 5. The Toastmaster may redeem the Golden Certificate any time during the year 1974, and through June 30, 1975. It will be honored only in payment (up to \$5.00) of the order submitted with it. No credit or rebates will be given.
- 6. Clubs, areas, and districts will receive recognition in the Hall of Fame and through credit in the Distinguished Club Plan and the Distinguished District Program. No separate club, area or district awards will be given for Golden Growth.

WHQ	TOASTMASTER	NAME:ADDRESS:	
AIL TO	TOAST	ZIP: CLUB:DISTRICT:	
COMPLETE & MAIL TO WHQ	NEW MEMBERS	CLUB NO.	
	DAT	E SIGNATURE:	