

E-COMMERCEQuick Reference Guide

SUPPLIES.BRADYINDUSTRIES.COM







PradyPLUS



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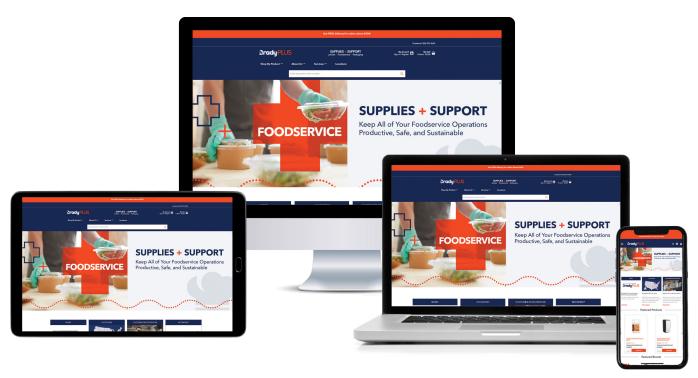




Connecting to BradyPLUS Online for Faster, Easier Ordering

You can access all the information you need to stay connected with BradyPLUS through our easy-to-use eCommerce platform. Browse the BradyPLUS product catalog, access safety data sheets, look up prices, create your own custom order guide, manage your employees and budgets, place orders and receive confirmation – all via a convenient and quick interface.

Reduce transaction costs. Start ordering online today with these simple steps!



supplies.bradyindustries.com



+ Details of User Roles & Features



These are the BradyPLUS user roles and functions that are available for users. Each account must have an Administrator setup first before you can set up additional roles and approve orders.

FEATURES COMPARISON	ADMIN (Administrator)	BUYER LEVEL 3	BUYER LEVEL 2	BUYER LEVEL 1	REQ (Requisitioner)
Access to view order history	+	+	+	+	
Ability to request a quote	+	+	+	+	
Ability to place orders	+	+	+		
Ability to order over budget without approval	+	+			
Access to view invoice history	+	+			
Can approve requisitions	+	+			
Ability to approve orders	+	+			
Can be assigned as an approver	+	+			
Access to user administration	+				
Can access budget management	+				
Ability to submit requisition requests					+



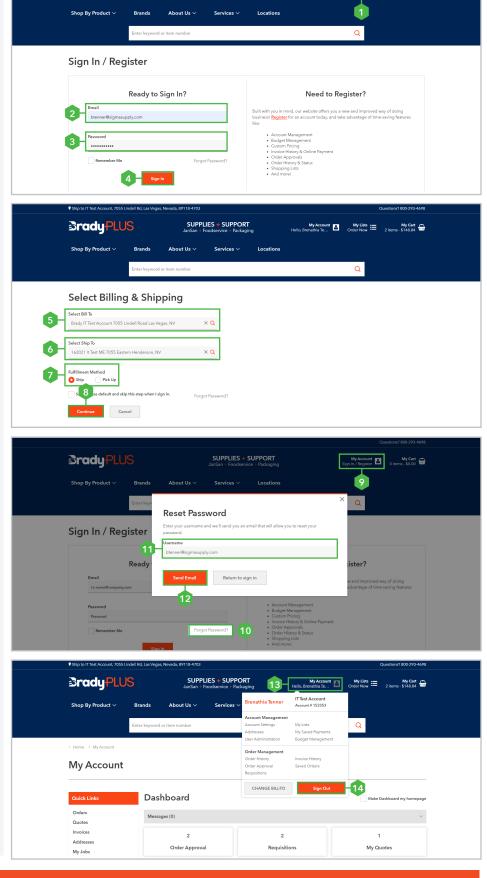
USER INSTRUCTIONS

To successfully follow the instructions outlined in this user manual, please ensure to log in to your **BradyPLUS** account at <u>supplies.bradyindustries.com</u>. If you and your team are interested in a "Virtual Website Demonstration," kindly reach out to your BradyPLUS sales representative to schedule a session.

Section 1: Accessing Your Account

BradyPLUS

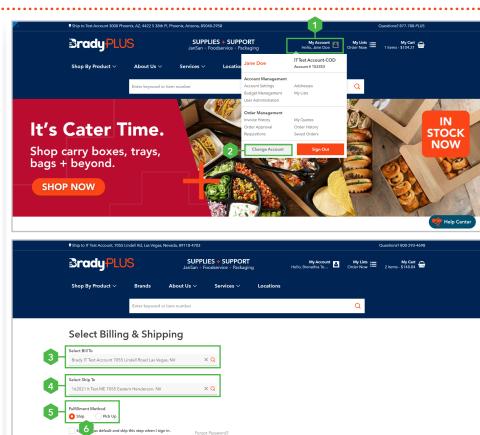
- + Logging Into an Account [Steps: 1 - 8] Hover over "My Account," then enter your email and password in the appropriate fields. Once you have entered your user information associated with the account, click the "Sign In" button. On the "Select Billing & Shipping" page, click the "search icons" to choose your preferred account information for both billing and shipping. If you would like to change the "Fulfillment Method" you may do so by selecting "Ship" or "Pick Up" and then click "Continue" to sign in to your account.
- + Resetting Your Password
 [Steps: 9 12] Click "My Account,"
 then click the "Forgot Password?"
 Then the "Reset Password" popup will appear. Enter your email associated with your BradyPLUS eCommerce account in the "Username" field, then click "Send Email" button. If an account matches the username entered, an email will be sent to the associated email address with instructions on how to reset your password. If you do not receive an email, please contact customer service.
- + Signing Out of an Account
 [Steps: 13 14] Hover over "My
 Account," then click the "Sign Out"
 button.



SUPPLIES + SUPPORT

Section 1: Selecting an Account

+ [Steps: 1 - 6] Hover over "My
Account," then click the "Change
Account" button. Next on the "Select
Billing & Shipping" page, click
the "search icons" to choose your
preferred account information for
both the "Bill To" and "Ship To" fields.
Select "Ship" or "Pick Up" as your
preferred "Fulfillment Method." To
set the selected Bill To and Ship To as
default, click the "Set these as default
and skip this step when I sign in"
check box, and then click "Continue"
to save settings.





Section 2: Adding A Credit Card to Saved Payments

- + [Steps: 1 6] Hover over "My Account" and select "My Saved Payments." Then, click the "Add a Card" button and input the card details.
 - Card Nickname
 - Card Number
 - Expiration
 - Name On Card

You can designate this credit card as your default payment option by selecting the "Make Default" check box, as shown in example A. If the card billing address is the same as the Bill To account, select "Copy address from Bill To," as shown in example B. If the credit card billing address is different, enter the card's billing address manually in the fields shown in step 5, and then click "Save."

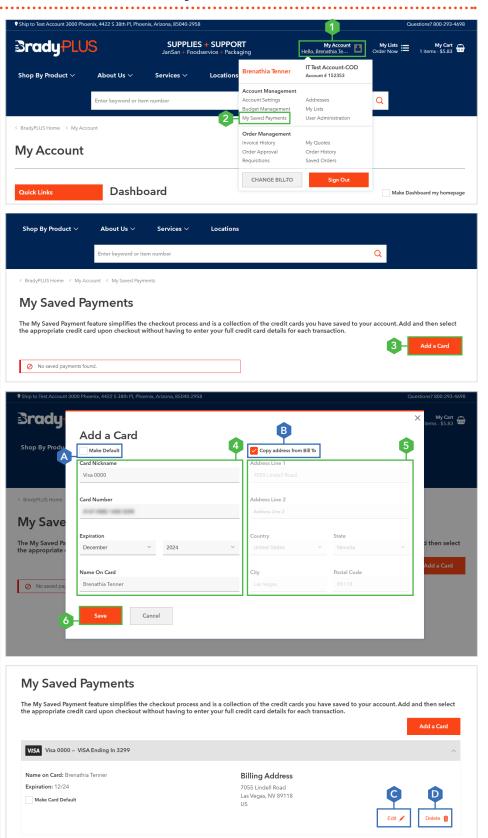
Note: When you are ready to place an order using this saved payment method, ensure you select the correct "Card Nickname." Additionally, you will need to enter the card's "Security Code" each time you use it.

+ Edit Saved Payments

[Steps: C - D] To edit a credit card, follow steps 1 and 2, then click "Edit" as shown in example C for the credit card you wish to modify. Make your changes and then click the "Save" button. If you prefer to remove a credit card, click "Delete" as shown in example D for the card you wish to delete.



Video URL: vimeo.com/1036826261/e120e6973a



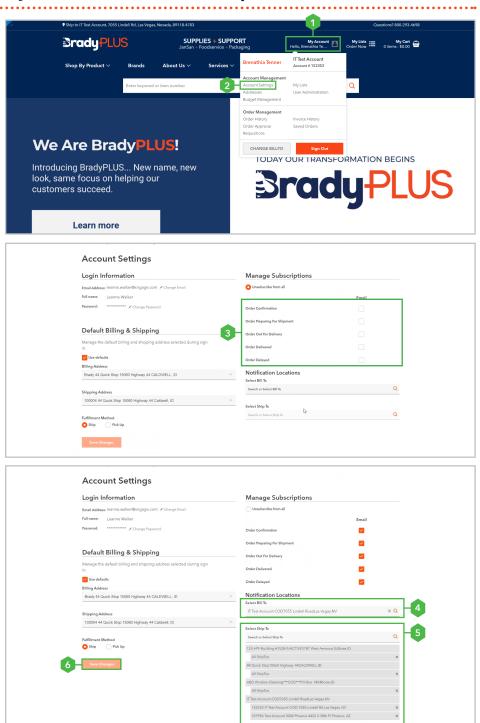
Section 2: Managing Delivery Notification Subscriptions

+ [Steps: 1 - 6] Hover over "My Account," then click "Account Settings." Select the check box(es) for the notification(s) you wish to receive.

Important Note: The selected enhanced order notifications will apply to all chosen "Notification Locations." You can apply these notifications to all locations or to specific ones if multiple options are available. View the steps below for details.

- + Subscribe to All Locations
 Select "All Bill Tos" for the "Select
 Bill To" field, and then click the
 "Save Changes" button.
- + Subscribe to Selected Only Locations

Click the "Select Bill To" field to choose a Bill To account. Then, click the "Select Ship To" field to pick a shipping location or select "All Ship To" to choose all locations. To select multiple Bill To and Ship To locations, repeat these steps and click the 'Save Changes' button.





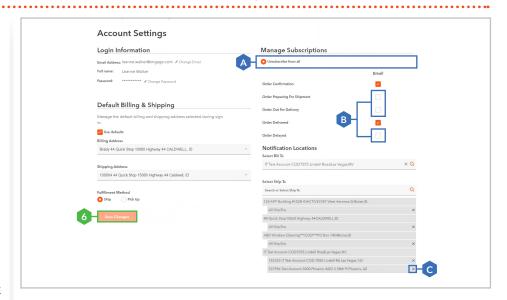
Section 2: Managing Delivery Notification Subscriptions

- + Unsubscribe from All Notification
 To unsubscribe from all notifications,
 choose "Unsubscribe from all" as
 - choose "Unsubscribe from all" as shown in example A, then click the "Save Changes" button in step 6.
- + Removing Specific Subscriptions

To remove specific subscriptions, select the subscription(s) you want to unsubscribe from and click the "Save Changes" button in step 6.

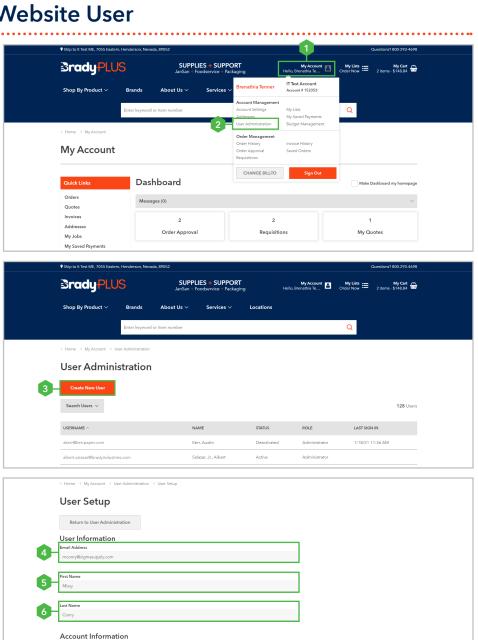
+ Removing Notification Locations

To remove notification locations, click the "x" next to the desired Bill To account or Ship To location, then click the "Save Changes" button in step 6.



Section 3: Creating a New Website User

+ [Steps: 1 - 12] Hover over "My Account," and then select "User Administration." Next, click the "Create New User" button to proceed. Enter the needed information for the new website user's email address, first name, and last name. Click on the "Select Bill To" search icon to choose the preferred billing account information. Next, click the "search icon" for the "Ship To" field and select the desired Ship To location. You may also select multiple locations if desired. If access to all Ship To locations is required, select "All Ship To" from the "Select Ship To" list. Next, click the "Send Activation Email" check box. Then, click the "Assign User Role" dropdown arrow and select a user role. Based on the user's role selected, an approver may be required. To assign an approver, click the "Assign Approver" drop-down arrow and select an approver. Next, click the "Create User" button to finish the process.



Q – 8

Select Bill To

IT Test Accordance
Select Ship To

Settings

Brady IT Test Account 7055 Lindell Road Las Vegas, N

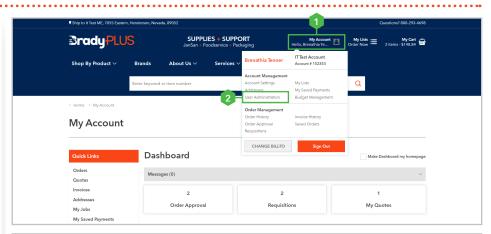
Account Activation

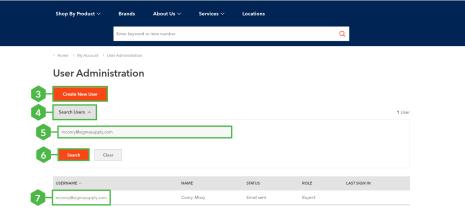
Create User Cancel

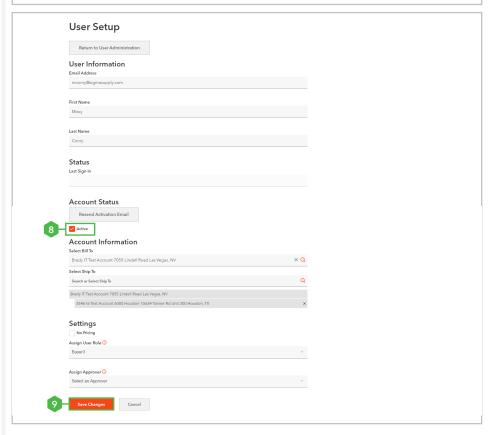


Section 3: Deactivating/Reactivating Website Users

- + Deactivating a Website User
 [Steps: 1 9] Hover over "My
 Account," and then select "User
 Administration." Next, click the
 "Search Users" drop-down tab. Enter
 the username and then click the
 "Search" button. Once the website
 user's information displays, click the
 website user's username. In the "User
 Information" screen, scroll down to
 "Account Status" and uncheck the
 "Active" check box, and then click the
 "Save Changes" button to complete.
- + Reactivating a Website User
 [Steps: 1 9] Hover over "My
 Account," and then select "User
 Administration." Next, click the
 "Search Users" drop-down tab. Enter
 the username and then click the
 "Search" button. Once the website
 user's information displays, click the
 website user's username. In the "User
 Information" screen scroll down
 to "Account Status" and select the
 "Active" check box, and then click the
 "Save Changes" button to complete.





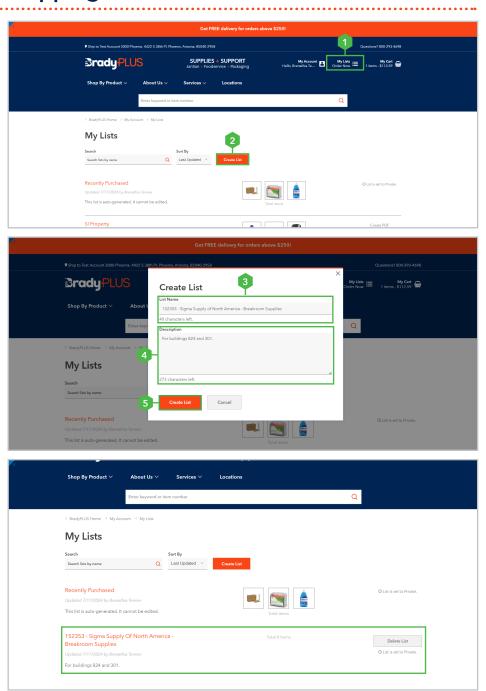




Section 4: Creating a New Shopping List

+ [Steps: 1 - 5] Click on "My Lists" and then select "Create List." Enter the customer's number followed by the company's name as the list name (e.g. 152353 - Sigma Supply). Provide a brief description in the "Description" field, and then click the "Create List" button.

Note: Proceed to page 16 for instructions on how to add items to a shopping list (order guide).

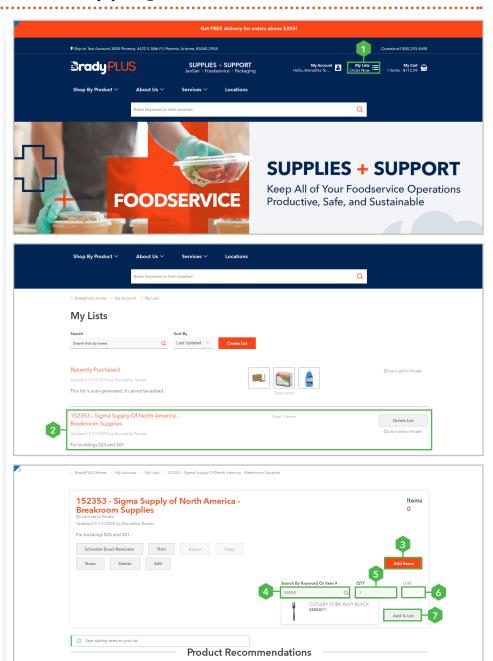




Section 4: Adding an Item to a Shopping List

+ [Steps: 1 - 7] Click on "My List," and then choose the name of the list to which you want to add items. Next, click the "Add Items" button. Enter the item number, manufacturer number, or the item keyword in the search field. Once the item appears, select it. Enter the quantity needed and choose a unit of measure (U/M), if required. Next, click the "Add to List" button to add the item.

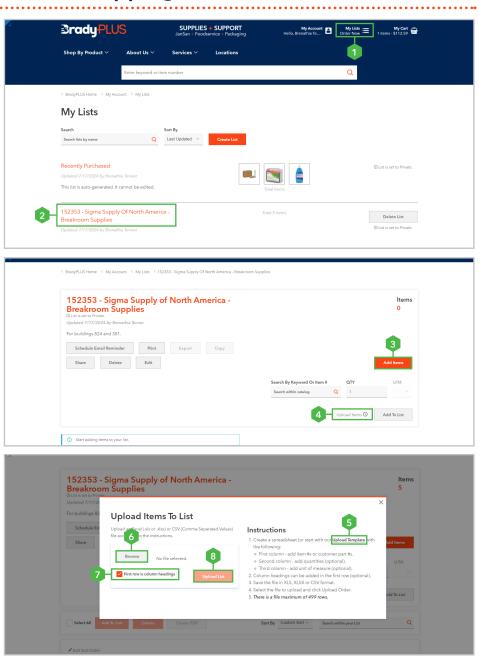
Note: To add additional items to the selected list repeat steps 4 through 7.





Section 4: Importing Items Into a Shopping List

+ [Steps: 1 - 8] Click "My List," then select the name of the list you wish to import items into. Click the "Add Items" button, and then click "Upload Items." Next, click "Upload Template" to download the Excel template. Remove the placeholder examples in the Excel document, and then enter all the required item numbers. You can also enter the quantity and unit of measure for each item, but this is not required. Save the Excel file in XLS, XLSX, or CSV format after adding all items. Then go back to the "Upload Item To List" function. Click the browser button to select the Excel file you saved, and then click the "First row is column headings" check box. Next, click the "Upload List" button to upload the list.

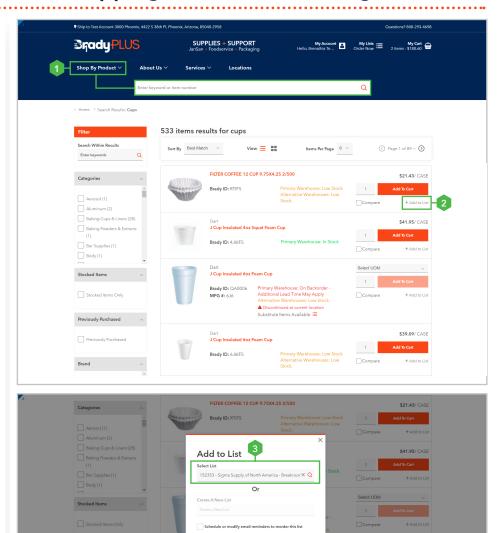




Section 4: Adding a Item to an Shopping List While Browsing Products

Previously Purchased

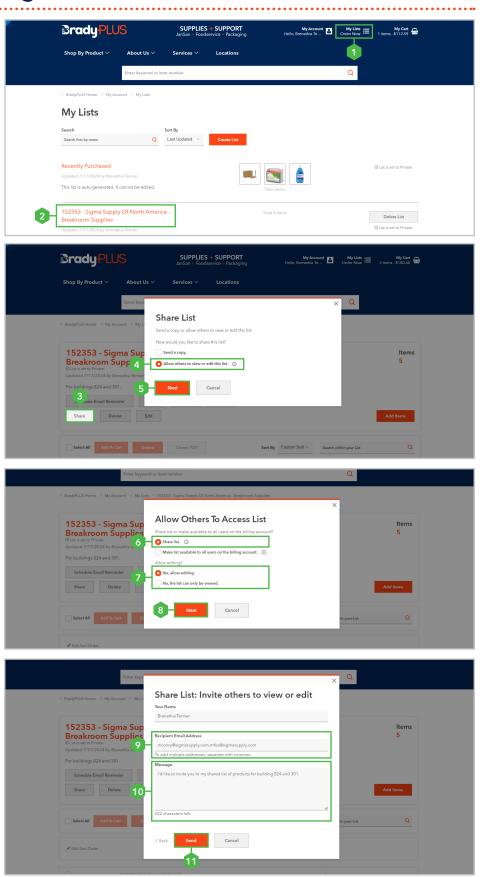
+ [Steps: 1 - 4] When you're exploring products on the website, click on the "Add to List" text that is associated with the item you would like to include in your "shopping list" (order guide). The "Add to List" pop-up will appear. Click the "Select List" search icon to select the name of the list you wish to add the item to, and then click the "Add to List" button.





Section 4: Sharing a Shopping List with Individual Users

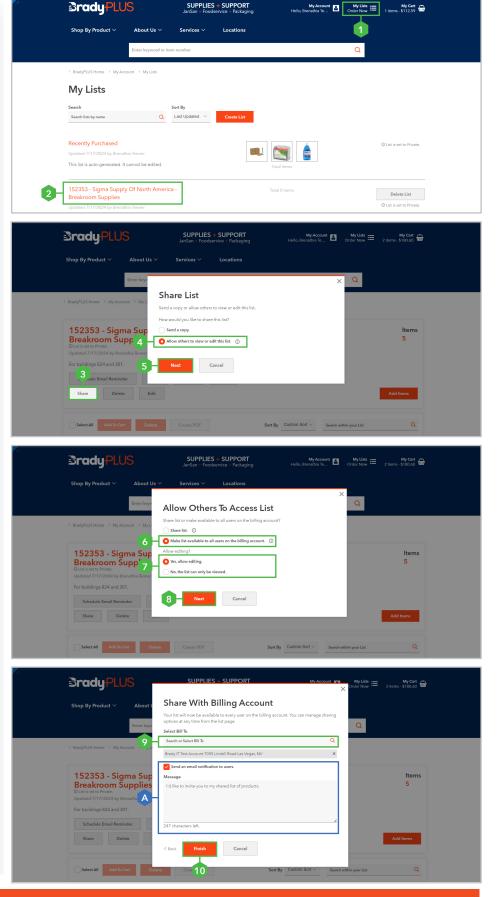
+ [Steps: 1 - 11] Click "My Lists," then select the name of the list you wish to share. Next, click the "Share" button, and then select "Allow others to view or edit this list." Then, click the "Next" button to proceed, and then select "Share list." If you would like to allow other users the ability to edit the list, select, "Yes allow editing." If NOT, select "No, the list can only be viewed." Then click the "Next" button to proceed. Enter the email address of the user you will be sending the list to in the "Recipient Email Address" field. If you would like to add multiple addresses, separate the email address with a comma and no spaces, then add a message if desired, then click the "Send" button to send.





Section 4: Sharing a Shopping List with All Users On the Bill To Account

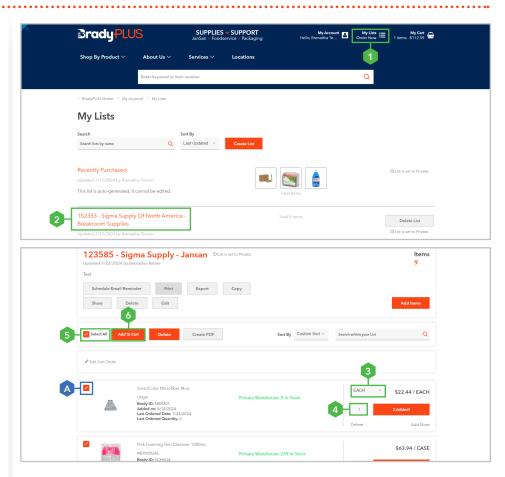
+ [Steps: 1 - 10] Click "My List," then select the name of the list you wish to share. Next, click the "Share" button. Then select, "Allow others to view or edit this list" and then click the "Next" button to proceed. Select "Make list available to all users on the billing account." If you would like to allow other users the ability to edit the list, select, "Yes, allow editing." If not, select "No, the list can only be viewed." Then click the "Next" button to proceed. Click on the "search icon" to select a different Bill To account, if desired. To notify the other website users, check the "Send an email notification to users" check box, add a message if desired (refer to example A), and then click the "Finish" button to send.





Section 5: Adding Items From a Shopping List To the Cart

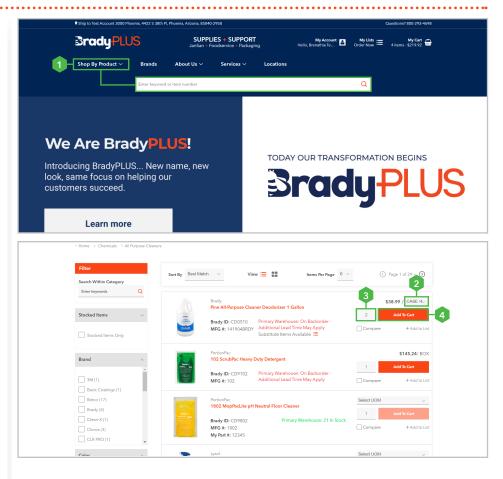
+ [Steps: 1 - 6] Click on "My List" and then choose the list you want to add to the cart. Make any necessary adjustments to the unit of measure and item quantity. To add all the items from the shopping list to the cart, select "Select All" and then click the "Add to Cart" button. If you prefer to add individual items from the shopping list, simply click the check box next to the desired item(s), as shown in example A. Once you have selected the item or items, click the "Add to Cart" button.





Section 5: Adding an Item To the Cart

+ [Steps: 1 - 4] Click on "Shop by Product" or enter the product keyword, item number, or manufacturer number in the "Product Search" field. Once you've selected a product, choose a "Unit of Measure" if necessary, and then input your preferred quantity. Then, click on the "Add To Cart" button for the selected product to add to cart.





Section 6: Order Approval

+ Reviewing a Pending Order
[Steps: 1 - 3] Hover over "My
Account" and select "Order
Approval." Select the "Order #" or
"Date" for the desired order you
wish to review, modify, approve, or
decline.

Important Note: If you encounter this notification, **⊘** it indicates one of the following:

- PO number is required.
- Your current payment method is invalid.

+ Edit Order Details

[Example: A - C] To add the required information, click the "Edit Order Details" button, enter the necessary information in the appropriate field, and then click the "Save" button.

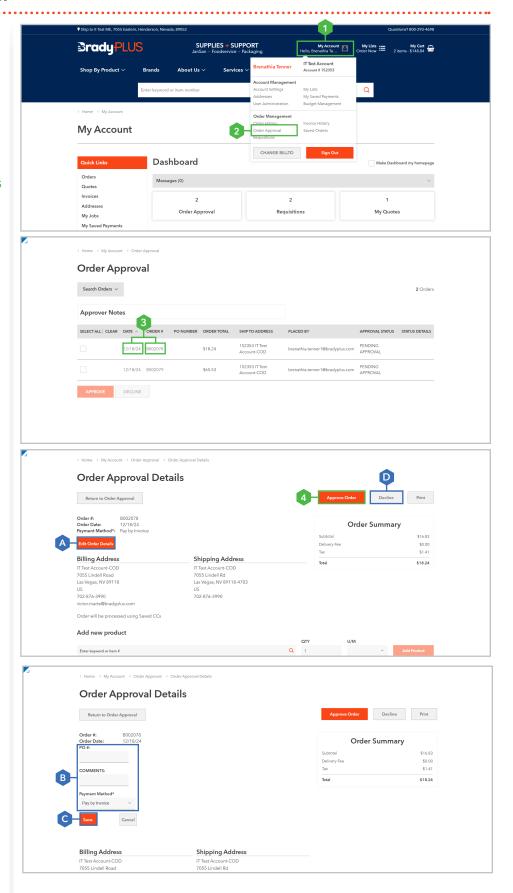
+ Approving an Order

[Step: 4] If no modifications are needed, click the "Approve Order" button.

Note: If you wish to add additional items, refer to page 24 and follow steps 5 through 8.

+ Declining an Order

If you wish to decline the submitted order, click the "Decline" button, as shown in Example D.





Video URL: vimeo.com/1036826833/ebbfbcecf1

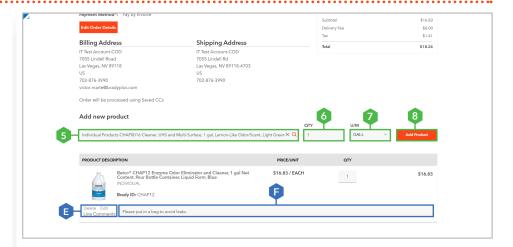
Section 6: Order Approval

+ Adding an Additional Item to a Pending Order

[Steps: 5 - 8] To add an item to a pending order, enter the item number, manufacturer number, or item keywords into the "Enter keyword or item #" field and select the desired item. Next, enter the desired quantity, choose the desired unit of measure, and click the "Add Product" button.

+ Edit, Delete, or Add a Note to a Product

To edit or delete a note, select the "Delete" or "Edit" option associated with the line comment, as shown in Example E. To add a note to an item, enter the note in the "Add line note" field associated with the item, as shown in Example F.

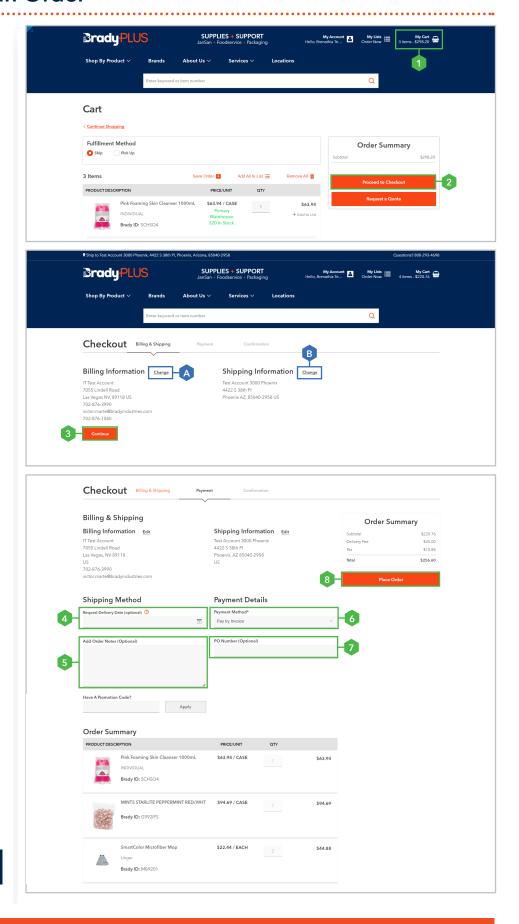




Video URL: vimeo.com/1036826833/ebbfbcecf1

Section 6: How to Place an Order

+ [Steps: 1 - 8] Once all items have been successfully added to the cart, click "My Cart," then click the "Proceed to Checkout" button. To change billing information, click "Change" as shown in the example A, and make the necessary adjustments. To change shipping information, click "Change" as shown in the example B, and make the necessary adjustments. If all information is correct, click the "Continue" button to proceed. Select a delivery date for the "Shipping Method" if you wish. If there are notes for the order needed, enter the notes in the "Add Order Notes" field. For the "Payment Method" click the dropdown arrow to select "Pay by Invoice" or "Credit Card." Enter the order PO number for the order in the "PO Number" field, but it is not required. If you choose to pay by credit card, select a" Card Type" and enter the card holder's name in the "Name On Card" field. Then, enter the credit card number in the "Card Number" field and then enter the "Security Code." Next, select the credit card's "Expiration Month" and "Expiration Year." If the billing address is the same as the Bill To address, leave the "Use Billing Address" option checked. If not, uncheck "Use Billing Address" and fill in the billing address fields, then click "Place Order" to place the order.





Section 7: Viewing Order History

+ Viewing Order History

[Steps: 1 - 6] Hover over "My Account" and then click "Order History." You may search for an order by clicking the "Search Orders" tab. The filter drop-down will display all the available search options. Search options can be filtered by Ship To Address, PO Number, Order Number, Status, Order Total, Product Number, or Date Range. Once you've selected the preferred search method and entered the required information, click the "Search" button. The order history information will then be displayed. Click on the order number to view the needed information.

+ Printing an Order

To print the order, click the "Print" button (Example: A).

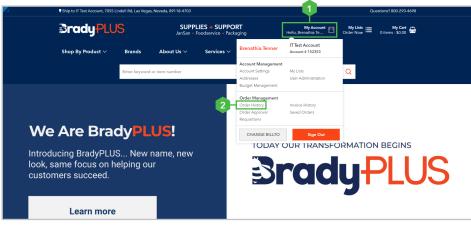
+ Email an Order

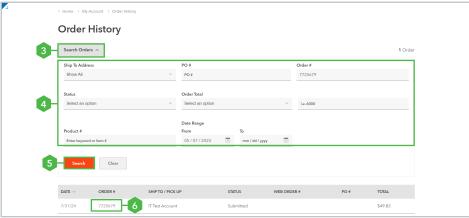
To email the order, click the "Email" button, then enter the recipient's email address in the "Email To" field, and then click the "Email Order" button (Example: B).

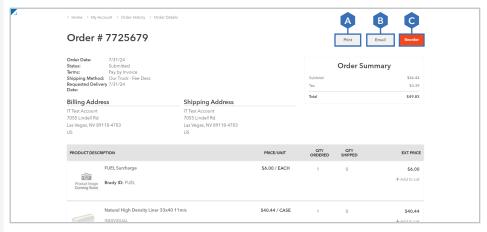
+ Reorder from Order History

To reorder an order, click the "Reorder" button to add items from the order history to the cart and place a new order (Example: C).

Note: Only Admins, Buyer 3, Buyer 2, and Buyer 1 user roles can view order history.









Section 8: Viewing Invoice History

+ Viewing Invoice History

[Steps: 1 - 6] Hover over "My Account" and then click "Invoice History." You may search for an invoice by clicking the "Search Invoices" tab. The filter drop-down will display all the available search options. Search options can be filtered by Ship To Address, Invoice Number, PO Number, Order Number, or the Date Range. Once you've selected the preferred search method and entered the required information, click the "Search" button. The invoice history information will be displayed. Click on the invoice number to view the needed information.

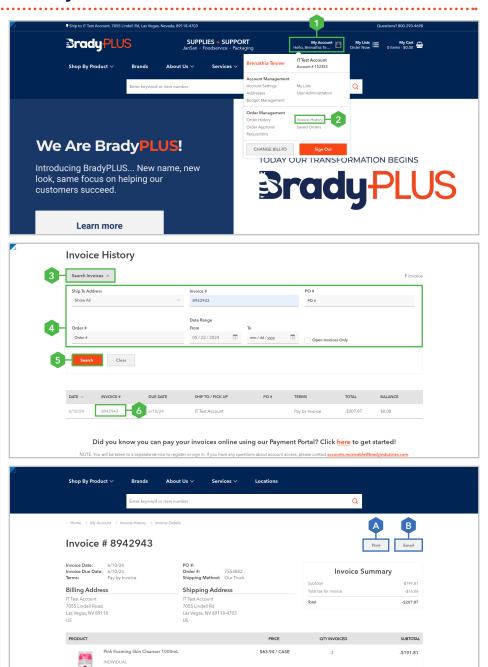
+ Printing an Invoice

To print the invoice, click the "Print" button (Example: A).

+ Email an Invoice

To email the invoice, click the "Email" button, then enter the recipient's email address in the "Email To" field, and then click the "Email Invoice" button (Example: B).

Note: Only Admins and Buyer 3 user roles can view invoice history.



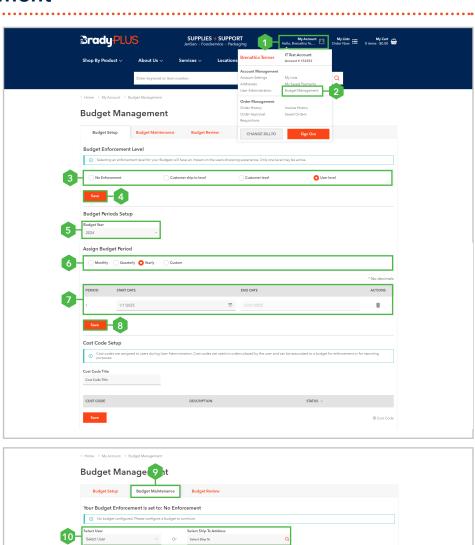
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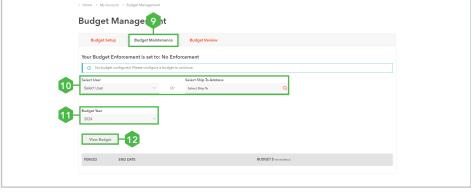


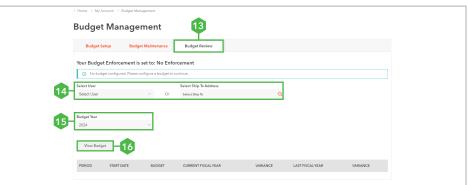
Section 9: Budget Management

Note: Only Administrators roles have access to Budget Management.

+ [Steps: 1 - 16] Click "My Account," then click "Budget Management," select a "Budget Enforcement Level," then click "Save." Next, choose a year for the "Budget Periods Setup," then select an "Assign Budget Period." Input the budget period(s) and start date(s), and then click "Save." Next, input a "Cost Code Title" and click the "Save" button. Click the "Budget Maintenance" tab, then select a "User" or "Ship To Address" to apply to the budget. Select a year from the "Budget Year" drop-down menu. Next, input the budget in the "Budget field" and click "Save." By clicking the "Budget Review" tab, you can track the budget's spending and generate budget reports.











Partnering for Success.

BradyPLUS is a leading national distributor and solution provider focused on JanSan, foodservice, and industrial packaging. We are driven to make customers more successful and operations more productive and sustainable. We offer Supplies PLUS Support: Premium brands, expert advice, and exceptional customer experiences. Our 6,000 associates have a passion for delivering innovative solutions for the business challenges of today and tomorrow. Together, we serve over 100,000 customers nationwide in end markets, including education, government, healthcare, hospitality, restaurants, building services, food packaging & processing, and grocery.

For more information on BradyPLUS, visit **Brady**PLUS.com