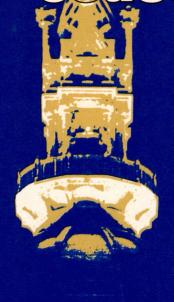
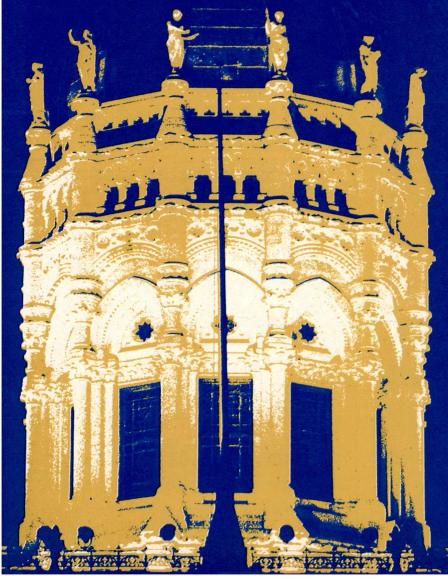


E Gastmaster

March 1974

E Gastmaster





hartford connecticut TOASTMASTERS INTERNATIONAL is a non-profit, non-partisan, educational organization Toastmasters clubs throughout the world.

First Toastmasters club established October 22, 1924. Toastmasters International was organia October 4, 1930 and incorporated December 19, 1932.

A Toastmasters club is an organized group, meeting regularly, which provides its members professionally-designed program to improve their abilities in communication and to develop the leadership and executive potential. The club meetings are conducted by the members themselve in an atmosphere of friendliness and self-improvement. Members have the opportunity to deliprepared speeches and impromptu talks, learn parliamentary procedure, conference and commit leadership and participation techniques, and then to be evaluated in detail by fellow Toastmaster Each club is a member of Toastmasters International. The club and its members receive selices, supplies, and continuing guidance from World Headquarters, 2200 N. Grand Ave., Santa A.

California, U.S.A. 92711.



The Board of Directors will meet

at World Headquarters in Santa

Ana, California, on March 13-16.

1973-74 OFFICERS

President-DAVID A. COREY, DTM

4617 Duke Drive, Portsmouth, Virginia 23703

Senior Vice-President—JOHN F. DIAZ, DTM

2808 S. Dorsey Place, Melbourne, Florida 32901

Second Vice-President—GEORGE C. SCOTT, DTM 109 Standard Plaza Bldg., Portland, Oregon 97204

Third Vice-President—ROBERT W. BLAKELEY, ATM

6304 May Blvd., Alexandria, Virginia 22310
Past President—DONALD W. PAAPE, DTM

10508 Mapleridge Crescent S.E., Calgary, Alta. T2J-1Y7, Canada

Executive Director—ROBERT T. BUCK ENGLE

2200 No. Grand Avenue, Santa Ana, California 92711

Secretary-Treasurer—HERBERT C. WELLNER

2200 No. Grand Avenue, Santa Ana, California 92711

DIRECTORS

Donald J. Costello, ATM, 439 William St., Racine, Wisconsin 53402 Roger A. Cuadra, DTM, 3260 Benton Street, Santa Clara, California 95051 Grafton H. Dickson, DTM, 62 Field Street, Clifton, New Jersey 07013 Hubert E. Dobson, DTM, 1205 Henry Road, South Charleston, West Virginia 25 Robert G. Glenn, DTM, 808 Hodge Avenue, Ames, Iowa 50010 Jack M. Hartman, DTM, 5306 Mississippi Bar Dr., Orangevale, California 9566 Robert E. Herndon, DTM, 342 Mt. View Court, S.E., Concord, N.C. 28025 James G. Kalley, RR 1, Fairchild Drive, Newtown, Connecticut 06470 C. Thomas Kimball, ATM, 3133 Daisy, El Paso, Texas 79925 Thomas M. Marchant III, DTM, P.O. Box 5656, Greenville, South Carolina 2960 Ted A. Olcovich, DTM, 284 Millbrae Court, Ventura, California 93003 Patrick A. Panfile, ATM, 78 Stoneleigh Court, Rochester, New York 14618 Richard E. Schneider, DTM, 2417 N.W. 112th Terrace, Oklahoma City, Ok. 7312 R. Bernard Searle, ATM, #12-1645 W. 11th Ave., Vancouver, V6J2B8, Canada Donald Story, ATM, 3528 Ferndale, Danville, Illinois 61832 Eric K. Stuhlmueller, ATM, 168 St. Vital Road, Winnipeg, Manitoba, Canada R2M-1Z9

DR. RALPH C. SMEDLEY, FOUNDER, 1878-1965

Published monthly by Toastmasters International. Copyright © 1974 by Toastmasters International, In Rights Reserved. Second class postage paid at Santa Ana, California, and additional mailing of Toastmasters International, 2200 North Grand Avenue, Santa Ana, California 92711.

All material submitted shall belong to Toastmasters International unless otherwise stated. Author's or are not necessarily those of the organization. The names "Toastmasters" and "Toastmasters International are registered trademarks of Toastmasters International, Inc. Marca Registrada en Mexico. PRINTED IN U.S.A.

Address all communications to THE TOASTMASTER, P.O. Box 10400, Santa Ana, California 92711.

Vol. 40 No. 3 March 1974 Superior of the sup

features

The Great Reawakening 4

April Invitation Month 5

The Golden Growth Program

A look at the new membership building program developed by World Headquarters for the Golden Anniversary Year.

Futurism . . . A Look at What's Ahead

Dr. Richard Salzmann takes a look at life in the future and tells what he sees in Part 1 of a two-part article.

How to Muzzle the Yakker

Sid Diamond offers some suggestions on how to disrupt the constant flow of gab from the nuisance that seems to attend your every speech.

"How to" Publicity Ideas

An assortment of suggestions designed to stimulate community interest in your club.

Convention 1974 28

16

departments

Town of the Month 6 Hall of Fame 26
Blooper Quiz 23 Anniversaries 27
The Action People 24 New Clubs 30

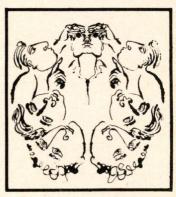
Bruce L. Anderson Michael J. Snapp Phil Interlandi

EDITOR
MANAGING EDITOR

ILLUSTRATIONS



page 7



page 10



page 25

RON THE RESIDENT

David A. Corey, DTM

The Great Reawakening

Every year at this time, the sun crosses the equator on its way north, bringing with it the life and color of Spring. This reawakening affects each of us in everything we do, vivid evidence that nothing remains the same . . . nor can it.

So it is in Toastmasters. Club speech contests have been conducted, plans are being made for the spring conferences and Toastmasters everywhere are getting ready for another season, again illustrating the fact that nothing can remain the same ... nor should it!

I believe there is a reawakening of the Toast-masters spirit throughout our organization. In my travels to the districts and in the many letters I have received this year, I am encouraged by the enthusiasm and inspiration so evident in our leaders. In all the places I have visited, not once have I seen anything which would lead me to believe we are in trouble. To the contrary: the district officers, the club officers, and Toastmasters everywhere are working diligently toward Club Program Excellence and a cause in which they sincerely believe. I compliment every one of them for their participation, because they are what Toastmasters is all about.

In many of the communities I have visited, the question has been asked: "What would you desire most for Toastmasters this year?" That's a good question, one which could be answered in many ways. It would thrill me if every district were to meet its goals. What satisfaction all of us would get if our membership were to increase a great amount. And wouldn't it be great if we added a lot of new clubs?

All of these would be rewarding experiences—not only for me, but for every member in the world and for the World Headquarters Staff, who continually strive to help us do these and other things. Yes, perhaps we could rest on these laurels. After all, isn't that what goals are all about?

Maybe so, but there's a lot more to it than the We could reach those numeric goals very easily for I'm sure you know as well as I that anythin can be sold if advertised well enough and cost is not a prime consideration.

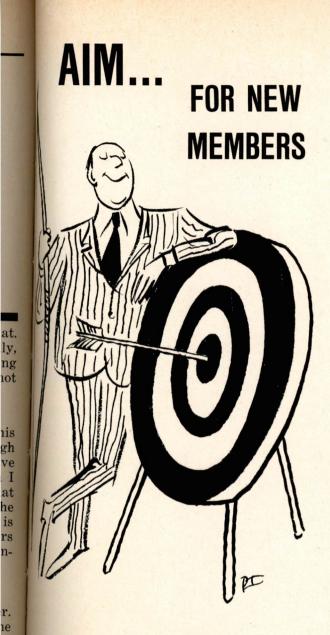
But that's not what we want.

What I would desire most for Toastmasters they year, then, is to reach our goals and to do it through the enthusiasm, inspiration, and dedication I have the witnessed in all those Toastmasters with whom have had the privilege of visiting this year, so the we might grow in size and stature through the philosophy of our Founder, when he said: "It not a matter of increasing the size of Toastmast as an organization, but rather of making our training available to a greater number."

What better goal to have . . . and it can be done

The challenge is great; the reward even great But it will not be easy. There is much yet to be do and everyone has an opportunity to participa The leaders at every level have great responsibility to the members; neglect in any respect would to let them down and to deprive them of the expenses for which they came to Toastmasters in first place. I only wish that every one of our office could have been with me and shared in the entitiasm and inspiration I have enjoyed. What all that would be!

As this change of season comes and goes, let rededicate ourselves to the tasks at hand, with knowledge that in accomplishing them, we will have made everything just a little better. Let us, as move on to another time, profit from all the grown we have seen and build upon it. Let us also structure to correct those things which are not so good grown try to eliminate them. By so doing, we will not club improve our own organization; we will ultimate improve the world.



April Invitation Mouth

ne

e.

April Invitation Month should be given special emphasis during this, the 50th Anniversary Year of Toastmasters. There's no better way to build interest and increase club membership than by inviting guests to see the Toastmasters program in action.

Prospects are everywhere. You will find them in your professional or trade associations, church groups, service clubs, civic organizations, social clubs or unions. In short, prospective members can be found anywhere you get together with other people.

After the invitation has been mailed, allow about three days for the prospect to receive it. Then call your prospects. Tell them what your Toastmasters experience has meant to you and what it can mean to them. Tell them how Toastmasters can prepare them for increased income, job advancement, and greater recognition in their profession and community.

Remind them that Toastmasters membership provides affiliation with an international educational association providing tomorrow's Communication and Leadership Program.

Tell them about the programs your club has to offer...programs that include: committee and conference leadership, audio-visual techniques, evaluation, impromptu speaking practice...all conducted in a "learning by doing" atmosphere.

Invite them to visit your club and see the Toastmasters Communication and Leadership Program in action, with an offer to provide transportation to and from the meeting.

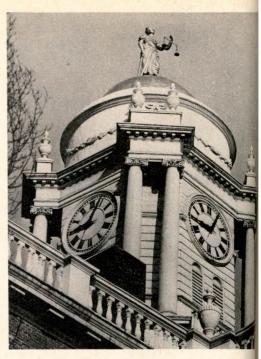
After they have attended one of your meetings as a guest, be sure to follow through. Ask them back to the next meeting and be sure to answer any questions they might have about Toastmasters.

Finally...ASK THEM TO JOIN!

Use the following check list to help develop your club's plan for April Invitation Month.

- Plan your meeting. Set up special club programs for your April meetings. Be sure to publicize these special meetings.
- Develop your guest invitation lists and prepare the invitations. If your club needs guest invitation cards and envelopes (No. 344), they may be ordered in sets of 25 for \$1.25.
- ☐ Hold your club's "kick-off" meeting in March. Responsibilities for the effective and efficient operation of April Invitation Month should be assigned here.
- ☐ Mail the invitations.
- Be sure to follow-up by phoning all invited guests.
- Check with all your meeting participants in advance to assure quality meetings.
- The Club Meeting. Each guest should have a host and should be given literature and an explanation of the total Toastmasters program, with a period dedicated to questions and answers.
- Follow-up with the aid of letters and phone calls. Answer any questions the guests have about the meeting and invite them to the next.
- ☐ Ask your guest to join. ■

town of the month Hartford, Connecticut



HARTFORD'S OLD STATE HOUSE

The city of Hartford, Connecticut, was first settled in 1623 as a Dutch trading post called "House of Hope." Control swung to the hands of the English in 1636 and, a year later, the new village was named "Hartford" in honor of the birthplace in England of the Reverend Samuel Stone, a prominent clergyman among the settlers.

Known to the Indians as "Suckiag," meaning black earth, Hartford



CIVIL WAR MEMORIAL ARCH

was the scene of pioneer experiments in interchangeable parts, notably by Samuel Colt. The experiments carried on in Hartford laid the foundation for assembly-line production and the pre-eminence of precision manufacturing in this area. The colonists also established the beginnings of what is now the largest concentration of multiple-line insurance underwriting in America. The city became an insurance giant and a financial center.

Today, Hartford is a national leader in the production of aircraft engines, bearings, highly sophisticated components of missiles, spacecraft, space suits, nuclear and domestic boilers, firearms (M-16 rifle), liquor distilling, and is famous for its insurance companies, which have grown in number and size since the early days of their inception.

A marketing center, Greater Hartford is the hub of a 33-town region which is within a 300 mile sphere of influence and contains a consumer market of 26% of the total U.S. Effective Buying Income and a population of over 50 million people.

Greater Hartford ranks second in

New England (behind Boston) total retail sales by dollar volumaking it New England's seed largest shopping center.

There are six Toastmasters of in Hartford: Travelers Evening-13 Travelers Noontime-2532, Act 3610, Stag-2908, G. Fox & Co.-36 and the Hartford National Bank of Chartered this month by Presidential David Corey, at the Presidential held in his honor.

The Hartford Clubs, compris Area 5 of District 53, are very at in the community, supporting state-conducted project of "Read for the Blind" onto magnetic tay holding Youth Leadership Prografor the three Hartford public is schools and conducting Speech Programs in the community.

Support for community project the form of speakers is proving yearly for United Fund Drives, Ju Achievement Programs and mother activities. In addition, spectraining, guidance and judges provided for the Jaycees Speak contest.

Congratulations to Hartford, necticut—the Toastmasters Town the Month!

Golden Growth

in me, ond

ubs 189, na-176.

ub, ent Ball

ing ive

the

ing

es, ms

gh

aft

in

ed

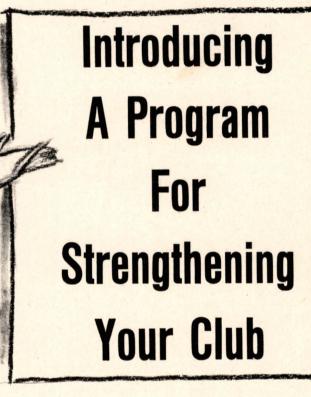
ior

ny

er

ire

Jp



Membership sales in 1974—a key program in the Golden Anniversary Year—is "Golden Growth," an ongoing membership building effort.

Replacing Project Fun, Golden Growth will feature awards and recognition much like Project Fun of the past two years, using some of the same techniques.

Membership sponsors will receive their choice of Toastmasters educational materials or supplies through a gift certificate plan. For every five new members sponsored, a Toastmaster will receive a Golden Gift Certificate worth \$5.00 in educational materials or other Toastmasters club or member supplies at catalog price. There will also be major prizes for Salesman of the Year and runners-up for the title.

Salesman of the Year, the one Toastmaster with

the largest total number of new members sponsored during calendar year 1974, will receive a portable color television set, round-trip convention air fare (within continental United States) to the 1975 International Convention in Washington, D.C., plus three nights single room accommodations at the convention hotel.

The five runners-up will receive an AM/FM portable radio and, if they are in attendance at the 1975 International Convention, three nights single room accommodations at the convention hotel.

All six winners, if in attendance, will receive free registration tickets to major convention func-

come into Toastmasters clubs only after individual and club efforts are made to publicize the Toast masters program and club program techniques, sthey will want to join once they have visited.

Consequently, the success of Golden Growt hinges on a joint effort in community awarenes (people knowing the Toastmasters program) and club programming (something worth their time)

All members, clubs, areas, and districts have been given ideas and materials for special program and projects for the Golden Anniversary. The diservance was kicked off with Project Spot, whereach district was provided a kit containing radiand television spot announcements. Each club was



tions. Golden Growth reflects the total new member effort for 1974, the Golden Anniversary Year.

To be effective, Golden Growth must be coupled with extensive club efforts and follow-up by districts in the anniversary celebration "Forward From Fifty...To Club Program Excellence."

Improved club programming, which will attract visitors and convert them to membership, and extensive community publicity and promotion of the Toastmasters program during the anniversary year, are the only techniques that can make Golden Growth membership sales successful.

Clubs and districts are encouraged to set up their own competition within the Golden Growth project to encourage full participation by the members and clubs. It is an established fact that new members given a 50th Anniversary promotion kit and a versary ideas have been featured in *The Toll master* magazine, *TIPS*, and at district and region conferences.

The International Convention at the Disneyl Hotel (in Anaheim, California) will be a multiplight of the 50th Anniversary Year. To masters who have participated in the first months of Golden Growth will be recognized at convention, while participants for the entire can dar year will be recognized at the 1975 convention.

Recognition procedures for Golden Growth ticipation are outlined on page 9. New mem sponsored any time between January 1, and December 31, 1974, can be claimed for credit in Golden Growth.

RECOGNITION PROCEDURES

lual ast-, so

wth

ness and

ie).

ave

ims

ob-

ere

.dio

nist-

nal

nd

st-

six nat enon.

arers m-

len

1. For a sponsor to receive credit, every new member application (No. 400) must include the name of the sponsoring Toastmaster. The new member must join in calendar year 1974. December new member applications must reach TI World Headquarters by January 8, 1975, and credit must be claimed by the Golden Growth sponsor by January 31, 1975.

- 2. Recognition is based upon the number of new members who pay the new member service fee, charter members, and reinstated members. Transfers are not included.
- 3. The sponsoring Toastmaster submits his five members for a Golden Gift Certificate by using the sponsor certificate form on page 9 of this issue of the magazine. (This form will be reprinted periodically in the magazine and TIPS.)
- 4. Golden Gift Certificate applications will be processed by World Headquarters and the certificate forwarded within 30 days.
- 5. The Toastmaster may redeem the Golden Certificate any time during the year 1974, and through June 30, 1975. It will be honored only in payment (up to \$5.00) of the order submitted with it. No credit or rebates will be given.
- 6. Clubs, areas, and districts will receive recognition in the Hall of Fame and through credit in the Distinguished Club Plan and the Distinguished District Program. No separate club, area or district awards will be given for Golden Growth.

Golden Growth

TOASTMASTER HAS SPONSORED MEMBERS INDICATED: (PLEASE PRINT)

OHN OL NAME:

ADDRESS:

CLUB:

DISTRICT:

ON BOLD OF THE SIGNATURE:

FILL OUT AND MAIL TO WHO

FUTURISM

A Look At What's Ahead

by Dr. Richard Salzmann



At the 42nd Annual Convention in Houston, Texas, Dr. Richard Salzmann spoke on the subject "Futurism...A Look at What's Ahead." While you may not agree with Dr. Salzmann, his ideas serve as prime examples of what could possibly transpire in the near future.

I would like to discuss two concepts we have all heard a lot about in the past decade or so: one of them is change—the other is the future. Much has been said about both and it would be hard to come up with anything all that new. What I do want to suggest as a starting point is the fact that change will be at the heart of the future; the processes we've lived with in the fairly recent past will, in the longer run, not slow down. Secondly, because I believe this is true, I suggest for your consideration not a Sunday supplement list of things to come to delight or dismay you, but rather to suggest a posture, a point of view toward the decades that lie ahead.

The descriptions of this new time into which we are coming are well known. Sir George Thompson, the British physicist and Nobel prize winner, suggests that "the nearest historical parallel with today lies in the invention of agriculture in the

neolithic age." Professor Daniel Bell, of The Co mission of the Year 2000 calls it the Post-Industr Era. Brzezinski of Columbia University calls it Technocratic Age. A short time ago, Fortune may zine ran a series entitled "The Age of Uncertaint The poet, W. H. Auden, wrote of it as the Age Anxiety. The most elaborate statement of theme has come from the eminent economist, K neth Boulding, who says, "The first transition the history of mankind was from pre-civilized civilized society. Even as the first transition approaching completion, however," he goes on second great transition is treading on its heels may be called the transition from civilized to m civilized society. Our century," he suggests, "ret sents the great median strip running down center of human history."

19

19

\$7

re

es

30

th

clo

sei

gr

acc

cha

In order to develop the point of view toward future I have in mind, it might be helpful to est

sh first of all some points of reference. I would ke to do so with a series of economic projections oset the background against which the future will e played out.

Despite the current woes: the dollar in trouble, a alance of payments in surplus this quarter for the rst time in three and a half years, a sick stock market, and above all a roaring inflation, especially a food prices—despite all this, there's a pretty reneral agreement that if you look ahead to the rest of the decade and indeed to the end of the rentury, the U.S. economy will grow in constant tollars to a size to boggle the imagination.

The Growing GNP

The United States Gross National Product—the sum total of the annual amount of goods and services produced—will reach \$1,165 billion this year and by the year 2000, the GNP of the United States will have soared to the astronomical total of \$3.43 trillion annually, a sum so large it overwhelms the credibility threshold of most of us.

It took well over 100 years, from the founding of the nation to the year 1900, for the American economy to cross the one-hundred-billion-dollar mark (in 1970 prices). It took only seventy years after that to cross the trillion-dollar line. Yet it will take only thirty years more to triple that total and move well beyond the three-trillion-dollar mark!

This is not a head-down, damn the torpedoes, bullish projection of where the GNP will be by the end of the century. An annual growth rate of 4.2% per year between now and the year 2000 will achieve this growth. The U.S. did better than this in six of the eleven years between 1958 and 1969; and the decade average for the 1960's is also better than 4.2% per year.

The growth in GNP was reflected in a steady increase in per capita national product. Again in 1972 prices, per capita GNP rose from \$1,377 in 1900 to \$4,780 in 1970; it is projected to reach \$7,260 and \$11,200 for the years 1985 and 2000, respectively.

Take a look at some of the specifics. Take population, first: The 1970 Census revealed a U.S. population of 208 million. By 1980, conservative estimates put the total at 238 million and well over 300 million by end of century. In this decade alone, that means almost 30 million more Americans to be clothed, fed, housed, educated, provided for, and serviced in a great variety of ways. This 23% growth in total population will, as it has in the past, account for the lion's share of total economic change during the rest of this decade, including steady growth in all consumer markets.

But the important things about this growth in population are the major shifts in population mix and some of their implications. There are a number of these; let me quickly tick them off for you.

- 1. A growth lag among teen-agers. This is the first of many warning lights flashing on the youth cult market and means a damper on the teen-age boom that emerged in the late 1950's and continued strong through most of the Sixties. This single fact has the greatest implications also for the mood of the nation, and the fad-like impact on value-structure which occurred when median age was 17 years.
- 2. An increase in the 55-64 age group, and an even bigger increase in the over-65 bracket. This means a larger population of older people who have different needs and interests which influence the way they spend their money.
- 3. A decline in the number of persons between 45 and 54. Those not born in the mid-Thirties will be sorely missed as potential managers and in other leadership positions in the mid-Eighties.
- 4. Very rapid growth of the 25-34 year-old bracket. This is a fact of great significance for the home-oriented market: housing, furniture, appliances, garden equipment, do-it-yourself tools—anything to be used around the house. This is already happening as family formation gets ready for a major take-off.
- 5. A sharp increase in children under five years of age despite an expected continued trend toward smaller families.

And, there'll be changes in family patterns: Not only will the total number of families in the U.S. grow more rapidly than in the recent past, but young families headed by men between 25 and 34 will grow by a spectacular 60%. The increase will continue through all the years immediately ahead.

Balanced Population

Where they live will change. The historic west-ward movement will slow down even more than it has already. Instead, populations will balance out more evenly among regions, with previously fast-growing areas slowing down and those with below-average growth rates spurting ahead.

The reasons for this are fairly clear. As population density increases in the newer regions of the country, there is simply less room for the very rapid growth of the past. In the older regions, the slowdown of the westward exodus will mean faster growth. Even in the Plains states, where the rural population is expected to remain almost stable, the

growth of the cities will produce a substantial net population increase.

Within regions, there will continue to be a much faster population growth in the metropolitan areas than elsewhere. By 1980, six of every ten Americans will be living in an area that is urbanized enough to be considered metropolitan. In the Northeast and on the West Coast, the figure will be about eight out of ten. Even in what was formerly thought of as the "rural South," nearly six in ten will be living in urban areas.

But, as has been pointed out before, growth within metropolitan areas will be almost exclusively in the suburban outer rings, not in the central cities themselves. In the older, Eastern metropolitan areas, the central cities will probably lose some population, while elsewhere city populations will grow more slowly than the nation as a whole.

There'll also be a lot more money to spend. The combination of a number of factors—including economic growth, more working wives, and more families in the high-earnings age ranges—will combine to increase family incomes.

Already by 1980, the median family income, in constant 1970 dollars, will be \$11,500 a year. Nearly 60% of all families will be in the \$10,000-and-over income class, while only about one family

By 1980, six of every ten Americans
will be living in an area that is urbanized
enough to be called metropolitan.

in nine will have an income below \$5,000 yearly.

If the combined patterns of family age groups and family earnings develop as expected, there will be an increasing concentration of families in what will then be the middle-income brackets. About 37% of all families will be earning between \$10,000 and \$15,000 yearly.

What about consumer spending? At present, about one-third of all consumer spending on services is in the special category of housing services. This will continue to be true in the future, but the content of this spending will be different.

Many more families will be paying rent or more gage charges on second homes—either vacation cottages or homes bought with future retirement in mind. A growing proportion of housing outlay also, will go for installment payments on module or prefabricated housing units—the descendant of today's "mobile homes"—rather than for conventional mortgage payments on completed homes.

The Expanding Consumer Market

Spending for many other types of consum services will also be climbing rapidly. More will spent on medical and health services, for exampartly because costs will continue to rise, and par because new and improved services will be available to afford better health care. A program of national health insurance is sure to be enact by then, pushing up health care demands nationally, education outlays will rise fast than total spending, because many more your people will be enrolled in technical schools and a leges, and because many more adults will engaged in retraining activities to keep up with pace of technical change and information flow.

Durable goods outlays will claim a steady prentage of total income, but the relative importation of the major groups of durables will change income climbs, for instance, the share going automobiles will shrink, not only because the ergy crisis will move us to buy more compact to but also because there is a limit to how much far ilies can spend on major items like automobil even with more and more families graduating if the two-car class. And with this need satisfied, search for alternate modes of travel — both necessity and sheer fun—will increase.

Ca

Se

fe

bi

ec

W

ed

ar

ex

m of

Outlays for home entertainment and recreatitems should soar. This spending will cover only electronic equipment for the house (include advance models of a computer for home used now sells for \$8,000), but snowmobiles, small but bicycles, and still other "leisure" products not available.

What will happen in an acceleration from industrial economy, which produces things, to service economy?

By 1970, the non-goods producing sectors counted for just a shade more than 50% of total gross national product. Already in 1960, be collar employment in manufacturing, mining, a struction and agriculture accounted for only 4 of total employment. This means 60% of all the employed were busy with non-goods productions.

mostly engaged in trade, finance, transportawhite-collar endeavors in manufacturing, and sands of other service positions that gain inence in a highly productive, developed my.

the process, the proliferation of specialized ces has been dazzling, not only personal serv-hat have always been rendered but the brand category of "services for other services": tax ces for accountants, lab testing centers for ors, and, still in its infancy, computerized mation centers for doctors, lawyers, and r professionals including a wide range of archers and experts who themselves service our ic and private institutions.

the big increase will come not so much in the of service offered as in the clients to whom offered. Services for other services, therefore, see the greatest expansion as the United States is a fully developed service economy.

Consumer Standards

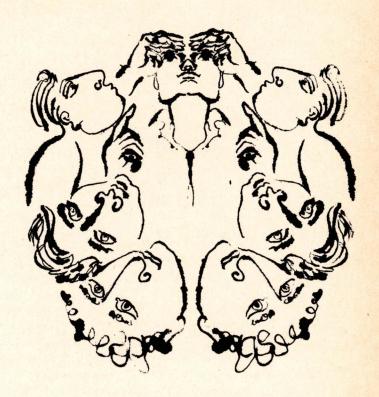
recisely what new consumer services will rge can be only dimly surmised: whatever es life easier, more comfortable, more fashionmore interesting, more changeable, more like s neighbors, but always just a little different. venience, culture, entertainment, leisure, eduon, personal growth and health are the corneres of the \$300 billion worth of consumer ices that business will be providing in the next years. And if these are to be properly underd, they must be taken not as separate entities, as much as possible as overlapping services: cation which is entertaining and easy; leisure ch is easy, entertaining and convenient; food ch is healthful, interesting, convenient and cational; health which is effortless, entertaining fashionable.

o on the whole, the changes that lie ahead will taking place against the background of an anding economic horizon.

at as we look ahead at this growth, the concern o many lies not in the fact of growth, but in the od of the nation as we seek to adjust to a pattern hange which is producing a turmoil at the heart our society.

tand back with me for a moment to reflect on society of ours as we continue into the last see decades of the 20th Century. First, here are imber of somewhat random observations which ect the mood. If there is a pattern in them, it erges in the ambiguity of our present state.

ook back for a moment to where we've been hemiddle third of this century—the years from



1940-1970, a period in which increasingly the ambiguity of our human dilemma came home to us with such force.

The final victory in World War II brought no peace. Nations freed from the grasp of one tyrant fell under the heels of another. The defeated nations shattered beyond repair are today among the most vigorous in the world. We need but compare the value of the German mark and Japanese yen to the devalued dollar. And yet, our own growth in constant dollars has been so great that no one economist was foolish enough to venture such an unbelievable prospect. As recently as 1955, the Central Intelligence Agency's estimate of relative national growth suggested that by 1970 the Soviet Union would far have exceeded the total output of Western Europe and would by now have equalled that of the United States. Instead, the Gross National Product for 1972—the sum total of goods and services produced by the United States today -exceeds that of the Soviet Union, Germany, France, England, and Japan combined.

Some measure of our unbelievable growth can be found in the fact that our personal income after taxes, the money we spend on goods and services, exceeds by 50% the total Gross National Product of the Soviet Union.

But even as our wealth grew during these thirty

years, so too did our discontent. The phrase "rat race" was invented by the well-paid members of the Madison Avenue fraternity long before the hippies began to question the virtue of work.

For a brief period, we thought power would bring peace and found instead that it would bring pain, the pain of Korea, of the airlift to Berlin, the pain of Budapest and Suez, the edge of catastrophy during the missile crisis, the agony of impotence before the Berlin Wall, and finally, the tragedy that was Vietnam. And even now, after the Moscow summit, Nixon's and Kissinger's trip to China, the SALT agreement, the European Security Conference, the shaky cease-fire in Vietnam and the end to the bombing in Cambodia, there is a sense of hesitancy at the shreds of hope these developments

Coast-to-coast television is already deep in the process of transforming our national society.

imply. We see an administration with one of the greatest landslides in history, only to plummet incredibly, with the end not yet in sight.

But as we look back now, where indeed was our peace of mind most shaken? In embattled frontiers or tranquil laboratories? These thirty years have seen the gods of science and technology flourish, their miracles multiply—the antibiotics, the tranquilizers, the transplants, the defeat of many of man's most ancient diseases, the discovery of the molecular secret of life, the unlocking of the genetic code, the pill, the bomb, the computer, and the beginning of the conquest of space. Each one of these shook the nation's certainty, each one tore at the edges of historic belief, each provided a mixture of progress and problem.

These years have seen television alter fundamentally the content and nature of communications. Coast-to-coast television is already deep in the process of transforming our national society. And, as with so many other technological inventions, this has happened without plan, with hardly a discipline save that imposed by audience size. Today's youngsters are the first generation in all of human history who have been taught as much

or more by a box in the living room as they by parent or teacher.

As polio and pox have ceased to make t inroads on life, violence has replaced them an the causes of youthful death. Perhaps the shocking contemporary statistics are these—d by suicide, vehicular death, and homicide are the leading causes of death among all young An cans from the age of 15 to 24. Even more tr data tells us that homicide is the leading cau death among young blacks in the same age bra

Farm Mechanization

We have behind us the historic decisions of Supreme Court which have opened the legal toward equality for the Black. But we have als the mechanization of the farm which has help populate the countryside, pouring the disemplarm hands from the South into the great of As these interior immigrants, unequipped by ground, training, education or emotion, move the cities, their predecessors with means pout into the suburbs, leaving the vast metrop centers of America to deal with the equally mean numbers on welfare, in embattled schools, in corating hospitals, and on the crowded gas strewn streets of the new ghettos.

Mobility has been the miracle which America. It is helping now to irreparably divariance. A revolution in man's wants has occurre because of the absence of progress, but off cause of the easy promise of it. What only to years ago was aspiration, ten years ago the expectation and today is transformed into de Part of the eagerness which produced this was its innocence, its certainty that every powas solvable, every ill curable, every need a able and much of that faith rested, of course the might of the force we know as our enangth of the towering strength of our technolog now, in these first years of the '70s, there end to our innocence.

On every hand our technology seems eifail us or burden us. Our power appeared in in Asia. Our autos are increasingly paraly our highways. Our trains, busses and sare strangled with the mass of humanity the designed to carry. Our telephones often don' our electric power threatens repeatedly to as we head into a major shortage of energy will be with us well into the 1980's, when power may come in.

We've discovered that there is hunger very midst and we agonize at the increas have that our schools often don't educate, our lization doesn't civilize, our wealth is overatched by the claims against it even as we have come the first trillion-dollar society in the history the world. There is a sense that property doesn't isfy, that work and purpose are not the same, atschooling and education are two quite different

heir

long

most

eath

now

neri-

agic.

se of

eket.

the

ates

had

l de-

yed

ties.

ack-

into

red

itan

sive

eri-

age-

ade

e it.

not

benty

ime

nd.

ion

lem

er-

pon

my But

an

to

ent

on

ays

are

rk,

us

ich

ear

our

vi-

At the very peak of our progress the air is foul, water is dirty, the beaches are unclean, the as and rivers die, the plants wither, the birds wildlife disappears, the garbage piles up. The mal physical temperature near cities rises as st-domes enclose us and make a city like Chicago much hotter than the surrounding countryside tone must travel as far as Tennessee to find an mally average temperature.

If there is no certainty to be found in power, math, or science, then the remaining certainty is self—one's appetites, needs, feelings, percepms. With sudden discovery we look around us and d a third of our campus youngsters smoking mss, hash, some dropping acid, a happily smaller mber using speed, cocaine, heroin. But still unberved is the fact that their parents pioneered way with tranquilizers, sedatives, stimulants, much so that it sometimes seems we are now a

revolution in man's wants has occurred,

not because of the absence of progress,

ut often because of the easy promise of it.

ation trying to get high or low on one of the finite number of psychotropic mood and anxietytering chemicals. And in the process, lifestyles nware fashioned, worn, discarded, as though they were garments. Weird sects on the margin of our wiety—the hippies, the yippies, or the just-plainmed—act out a kind of simplified mysticism.

Our sensory preoccupations have produced sex without involvement. And the rootless and impermanent nature of the lives millions of Americans low live have produced families without communiation and marriages without permanence. Distinwished students of our society now call this

America of ours "the temporary society," where friendships must be instantaneous and counterquick because they just don't last.

So drastic has been the recent rate of change that the shock of sudden transformation of an entire society into this new world is inevitably resulting in mass disorientation: a kind of social disorientation as a result of the tempo of change.

Revolutionary Transition

As we seek to adjust to a different set of cues to react to, different concepts of time, space, work, love, and everything else—cut off from any hope of retreat to more familiar social landscapes—the culture finds itself in a constant turmoil of revolutionary transition with few new clues as to what kind of behavior is rational or absurd under the radically new circumstances. All this is the prospect that man now faces as a consequence of accelerated change—the prospect of dislocation far more subtle, complex and continuous than we have known. Change is avalanching down upon our heads, and most people are utterly unprepared to cope with it.

What seems to have happened is that a number of the accepted rules of behavior in our society are seen by many people to be counter-productive or irrelevant to the new situation in which we live. The very authorities who promulgate the code have, too often, violated it in the most obvious ways.

We are told that life is sacred, and yet the last 30 years have been marked as the most violent and bloody in human history. We are told that to work and to save is the path to success and happiness, and yet we live at a time when, in an affluent economy, 80 percent of the people no longer put the old forms of economic need at the top of their priority list. We live at a time when the very idea of work itself is under re-examination.

So, that's the first part of my thesis: Technological change has been so rapid that it threatens the value-system built up as the core of our view of life. (Ed. Note: In the April issue, Dr. Salzmann reveals his thoughts on how communication and leadership will affect the technological revolution. Don't miss it!) ■

Dr. Richard Salzmann is Director-Editor of Research for the Research Institute of America. A former vicepresident of the People to People Foundation, Dr. Salzmann has spoken to business and association conferences and conventions throughout the United States on the subject of the future.

How to Muzzle the Yakker



By Sid Dimond

You'll find him at every meeting. The nuisance who won't shut up; who talks through speeches, presentations, award ceremonies. Here are some ways to stop his disrupting flow of gab.

All meeting chairmen have had the experience. It's time for the session to begin. You stand at the lectern for several seconds looking around. Responding to this signal the audience gradually settles down.

You then introduce the guest speaker. He plunges into his warm-up. The audience starts to respond.

Suddenly, in the back of the room an anonymous yakker comes to life. He's just remembered a hilariously funny experience, which must be passed along instantly to the man next to him. He starts into his narrative, loudly and enthusiastically.

The speaker is distracted; the audience disgusted, but our friend the yakker, undaunted and unno-

ticing, ploughs endlessly forwar

What, if anything, can be deabout this kind of obnoxious in cretion; this insult to the speak

Many things.

But you should first underst that the unwanted activity of yakker has its roots in one or b of two basic causes.

These can be defined as mech

Mechanical Factors. By chanical, we mean the various ments of the meeting which be planned and controlled—or nored and mishandled.

The public address system, example.

Public address systems in ho and elsewhere, too frequently an exercise in frustration. I normal procedure is to turn # and pre-set the levels prior to meeting. At that point anyone niliar with the system seems to the scene. The control panel is sed up and the key thrown ay, or some curious nut plays h the dials just for kicks.

The result, when the meeting rts, is a PA system which is a) loud for the group in the room; on the verge of or in an earttering feedback situation; c) soft, so only the front few les can hear, or d) erratic or ally inoperative.

You do your speaker a great disvice when you ask him to battle inferior or poorly operated PA tem. Programs which can't be ard are an open invitation to ential yakkers.

Suggestions:

l) Insist that the PA system be equate to your needs and in good erating condition.

2) Make sure someone in your

group becomes familiar with the system, including location of the controls, extra mikes, cords, and the other accessories.

3) If more than one mike is to be used experiment with placement prior to the meeting. Remember that an open mike, when pointed toward an open PA system

If you have a choice, seat your audience at

square or long,

two-sided tables.

speaker, inevitably produces feedback.

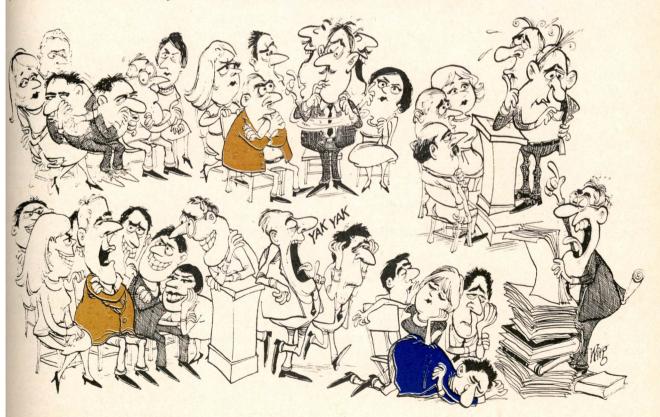
4) Turn on the system and let it warm up before the meeting. Check all volume levels carefully to be sure the entire meeting area is covered.

5) If possible, have all speakers talk into the mikes to determine the proper speaking distance for each.

6) If all else fails, and you continue to have PA system problems, invest in your own portable unit. There are several on the market, reasonably priced, self contained, with easily accessible controls.

Other Mechanical Factors. Other mechanical factors which can be controlled include arrangements for seating, elimination of outside noises, traffic control, ventilation and room temperature.

If you have a choice, seat your audience at square or long, two-sided tables. There are more



How to Muzzle the Yakker

chances for audience discipline in this type of arrangement.

Round tables frequently become remote and tight little islands of separate groups, each with its own conversational interests.

Prior to the meeting someone should be delegated to control loud talking in the corridor outside the meeting room, background music systems not turned off, hissing radiators, and other intrusions.

How many times have you suffered through a meeting in a room which progressively became stifling hot, and smog-thick with cigarette and cigar smoke?

Windows and doors can be opened or air conditioning turned on, to correct this situation which will result in restlessness and again provide an opening for the yakker.

But somebody has to be agressive and interested enough to do it, without embarassment or delay.

The Human Factors. We can view the human factors which spawn yakkers from several different perspective points.

aware that there is at least one kind of yakker he can handle easily.

This is the ostrich emulator, the fellow who lowers his head and eyes slightly, covers his mouth and chin with his hands, and makes believe he's paying strict attention, even though his eyebrows are commuting from east to west as he frantically whispers.

He's playing infantile games with himself, not with the speaker or his neighbors. And he's not fooling anybody. Except himself.

He reminds me of the child who hides his face and figures if he can't see you, you can't see him.

The ostrich, as you know, is a rapid runner; a nervous, rather timid bird.

An intent, earnest gaze, from the chairman in his direction, will put him to shame and shut him up.

We'll assume the chairman has adequately taken care of preliminaries. He's carefully selected the speaker, knows he has something of interest to say and can say it tion to the speaker, unless the speaker has prepared his own. His introduction does not duplicate what's already been circulated. It establishes the authority of the speaker for his subject, which helps set up and prepare the audience and discourage the yakker from putting in his two-cents.

The Featured Speaker. Now let's talk about the featured speaker himself, and what he can do to combat the yakker.

First of all, he can be prepared Speakers who don't prepare their material richly deserve what ever happens to them. If a speaker has 20 minutes, and wanders aim lessly through a meaningless disconnected serving of potpourri, he hasn't wasted 20 minutes when he sits down. He's wasted 20 minutes times the number of people present.

If there are only 50 people at tending, that's a total of almost 17 hours!

pe

els

ch

ter

sp

up

And how about the speaker who when he's introduced, whips out a sheaf of papers that looks like a listing of the national debt and proceeds to address himself completely to the script?

He's just pleading for yakkeritis. And for the constant low buz in the room, which sounds like bunch of mosquitoes having a family reunion, and which signals the end of group attention.

The Audience Itself. Only on involved group remains. The audience itself. The audience has the power and should have the will the exert self discipline and also internal discipline. Every members should realize that group conversation, once started, spreads likely prairie fire across a room.

Audiences don't have to toleral yakkers. They have it in the power to embarass them and for them to be quiet.

And they should.

The ostrich emulator lowers his head and eyes slightly, covers his mouth and chin with his hands and makes believe he is paying attention, even as he is engaged in frantic whispering.

The meeting chairman, for instance.

His attention to his homework will insure effective flow and pace of the program. One of his assignments is to slice away unnecessary or unwanted preliminaries which cut into the available time for the speaker.

The chairman should also be

well. He has sent him, far in advance, all the details of the meeting.

He's found out how to pronounce and spell correctly the speaker's name, and has practiced saying it. He's published, in the preliminary promotion, some pertinent biographical material on the speaker.

He's written a brief introduc-



If they become aware that the pakers they can handle can be divided into three groups, they will hable to act properly with each.

1) The Frustrated Thespian.

e [t

e

This is the man who has a compulsive urge to put on his own performance, regardless of what the is happening in the room.

He's probably the sort of fellow the quickly would silence his own hild at home, if the youngster instrupted anyone else who was peaking.

Dull, disinterested stares, from pople near him, should shut him

2) The Arrogant Expert.

Here's a man whose scope of knowledge is unlimited. He provides a continuous, authoritative commentary on any subject being discussed, at any meeting. The speaker can be discussing "Our Sales Potential in Upper Slobobvia," and the arrogant expert will tell everyone within earshot about the peasants there. If the topic is "Incentive Vacations to the South Sea Islands," he'll expound on the corruption and poverty in that part of the world.

If the people sitting at his table would only look him straight in the eye, say nothing, and grin broadly throughout his dissertation, he'd rapidly close his vocal apparatus.

3) The Coordinator.

Necessary to the proper operation of all conventions, this is the conscientious fellow who senses the need for committee meetings while all the committee members are available.

Unfortunately, this is apt to occur at a given table while a seminar, or other program, is in progress.

A quiet suggestion from one of his colleagues that he join the LTR Group may do the trick.

Leave The Room Group, that is. And he can take his committee members with him.

A final word to the yakker:

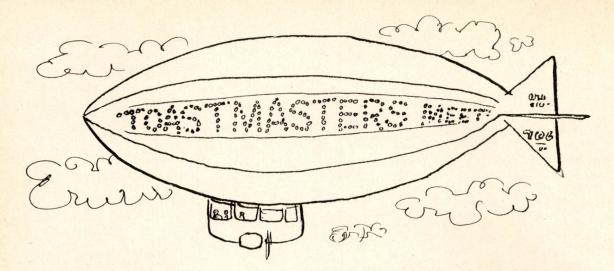
Be sure your brain is in gear before you open your mouth.

And if, by chance, you should have a friend who is bugging you because he is a yakker, place a copy of this article in a plain envelope, type his name and address on it and send it.

Sidney A. Dimond has been a professor, journalist, broadcaster and lecturer. He is founder and senior partner of Sid Dimond Associates, Inc., a Boston communications consulting firm.

1974 DIRECTORY AVAILABLE

The new directory has been printed and mailed to all club presidents of record. If you would like to obtain a copy for your personal use, send 25¢ to World Headquarters to cover postage and handling costs.



"HOW TO" PUBLICITY

IDEAS



Local club publicity will be an important part of Toastmasters 50th Anniversary Year. The idea of getting the word to the people can be more than adequately accomplished at the club level, operating on a one-to-one basis.

Recognizing this fact, the "How to" section of THE TOASTMAS-TER will attempt to bring you

constructive suggestions, submitted to us by other clubs, which may work for your particular club and add new dimension to your total Toastmasters experience during this Golden Anniversary Year.

The first suggestion comes from President Walter Ruefli of the Brass City Toastmasters Club 1628-53 of Waterbury, Connecticut. Mr. Ruefli's suggestion covers a subject that should be of interest to all Toastmasters clubs...free advertising.

An article appeared in the July, 1973, issue of *The Connecticut Purchaser*, entitled "Can You Sell?" and dealt with the Dale Carnegie Course.

"I read this article several times," wrote Mr. Ruefli "and realized we are, at present, exposed to Dale Carnegie, but not a continuing program and I felt we (Toastmasters) should have equal time."

Mr. Ruefli sent a letter to Herbert A. Hamilton, managing editor of *The Connecticut Purchaser*, telling him about the Toastmasters

organization. In a subseque letter, he also enclosed literal explaining the purpose and decopment of Toastmasters.

As a result of Mr. Ruefli's deavors, a one-page article peared in the October issue of magazine under the head "Toastmasters . . . Should Join?"

Although apparently writte Mr. Hamilton, the article se as a valuable promotion piece includes a brief history of Tomasters, as well as a numbe Boston and the address of W Headquarters, in case the redesired further information.

Through Mr. Ruefli's eff Toastmasters was brought be thousands of readers and liste the club that has spread thro out the world, while "the gui purpose of the organization remained unchanged."

"As men on the move seek munication and leadership dopment through better liste thinking and speaking," conclude article, "they are turning the program of Toastmaster

Club Programming

Past International Director James L. Wu of the FMC Toast-masters Club 2873-4 of San Jose, California, offers a suggestion regarding a club programming idea that worked for his club and may work for yours.

The basic purpose of the program was to impress upon the members the thought that speech organization is vital, but that on any given topic there are many ways to organize the material effectively.

Four speakers were asked to volunteer for the project, with the incentive that the speech material would be provided. From a recent newspaper article on the apparently slowing birth rate, the Toastmaster gave each speaker the same summary of narrative and statistics. We deliberately used this topic because it had a lot of numbers and we were curious as to what they would do with them.

The speakers were not told they all had the same information; one said he was suspicious the morning of the meeting. Actually, the specific subject is probably not that critical, although it was easier having a subject everyone was more or less interested in.

Our meeting started with the four speeches. All speakers were kept outside the meeting room and brought in one at a time. Of course, each speaker was allowed to stay after he delivered his speech.

Table topics followed, with the Topicmaster fulfilling the advanced manual assignment on leading a discussion when he conducted a general session on the topic of population growth, etc. I served as general evaluator. Individual evaluators were assigned for manual entries only; the oral evaluation was also discussionstyle. Members were asked to compare the four speakers in key areas, such as general approach to the topic, use of statistics, effectiveness of visual aids, and interpretation or conclusion (the article did not give any definitive answer as to what the latest birth rate data showed).

The speakers all did quite well; the educational aspect was in seeing one man use a lot of figures (too many), another taking an environmental approach, another becoming very philosophical and personal about the subject.

It is difficult to put into words the workshop atmosphere a project of this type creates in the club. Judging by comments from members, the Toastmaster and I felt the effort needed to create the program was well worth it.



One way to get the Toastmasters message across during this 50th Anniversary Year is through the use of displays distributed throughout your city at key locations.

A display need not be a complicated and time-consuming project to develop. All that is required is some Toastmasters literature, a suitable location and a few minutes of your time.

Often, the leaders of many busi-

nesses, banks and shopping centers welcome the idea of Toastmasters displays and will frequently assist you in the actual placement of them. These people often realize the value of the Toastmasters experience and what it can do for their associates and customers. You'll find, in many instances, that these business leaders are already or have been a member of Toastmasters and are aware of what the program can do for the individual.

Many displays, like the one shown in the accompanying photograph, placed in the Santa Ana branch of the First Western Bank, simply require the little bit of energy and time to set the material up in an attractive manner. The rest is easy.

People will stop and read the material, many becoming very impressed with the Toastmasters program. The display has worked. They will want to join!

Toastmasters Displays

Bright

AST FEDERAL **Lights** tion of new club officers. As demonstrated in the accompanying photos, the event was enthusias-

Although important, installation of new club officers will rarely attract much public attention. The mere listing of names, unless known to the reader or viewer. tends to become dull and obstrusive. But, as demonstrated by the Gainesville Toastmasters Club 2520-14, it can become a valuable asset to not only the club, but also to the Toastmasters organization as a whole.

The Gainesville Toastmasters Club of Gainesville, Georgia, came up with a fascinating idea of how to effectively publicize the installatically hailed in bright lights by a local banking institution on its outdoor message board.

Gainesville's First Federal Savings and Loan Association sponsors the message board that highlights a different subject every day. Following each cycle of its daily message, the sign flashes the current time and temperature.

With the help of Dick Folger, the new sergeant-at-arms of the Gainesville Club, the message reading: "Congrats!-Don Loving - New - Toastmasters - Pres dent," was flashed constantly the board for 24 hours after the installation ceremony.

Through this imaginative use an otherwise forgotten medium thousands of passers-by were e posed to part of the Toastmaster program and to the very existen of the organization. It is through the use of subtle publicity, su as this, that interest and member ship can be increased through this very special year.

President Roy Mitchhart, of the Seven Hills Club 1578-40, offers a suggestion regarding next month's yearly observance of April Invitation Month, an event that should carry special significance during this Golden Anniversary Year.

We are having each member bring one name and address of a person he has talked with about Toastmasters to every meeting.

We then send each person (about 20 each meeting) an official Toastmasters invitation. This is followed up by a phone call and an offer to pick up the guest and drive him to the meeting. We feel

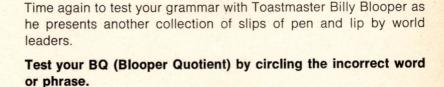
the "pick up" is very important, as it assures having a friend with him at the meeting.

We are contacting personnel directors of companies in the Cincinnati area and asking them to send out management personnel to observe our meetings and see if they would encourage other management personnel and potential employees to join.

We are also contacting all the Dale Carnegie Courses in the area and telling them that this is the way to practice what they have learned on this, the 50th Anniversary of Toastmasters.

April Invitation Month



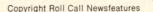


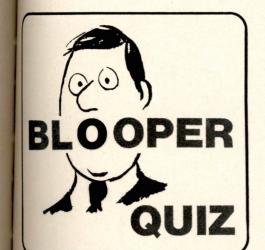
- 1. "The time has come to look this thing in the eye, call a spade a spade, and let the chips fall where they may . . ."
- 2. "Response to a funny stimuli . . ."
- 3. "He assaulted me in Union Station and carried my luggage."
- 4. "The announcement is emminent . . ."
- 5. "The end result . . ."

ANSWERS:

- 1. You've done it! You put together a triple mixed metaphore! Please select one.
- 2. Is that anything like responding to funny **criteria?** The Latin (now English) singulars in both cases are **stimulus** and **criterion**.
- 3. Please, a gentleman can perform only so many services! You meant to say, someone **accosted** you . . .
- 4. The announcement, sir, may be **emminent**, but I suspect it is **imminent**.
- 5. You have uttered one of the classic redundant expressions; please say **the result.**

SCORE: 5 correct — perfect; 4 correct — excellent; 3 correct — good, below that, keep reading the Quiz!





e



the action people

Although Toastmasters is primarily a communication and leadership organization, it is also dedicated to the concept of becoming a part of its surrounding community and its people. Toastmasters Bob Heise and Jack Holt of the Reveille Toastmasters Club 2971-25 of Fort Worth, Texas, will attest to that.

While serving a prison sentence at the Federal Correctional Institution in Fort Worth, Heise became part of the Family to Family Program, a program designed to foster love and trust between residents and those of the community.

The program was based on a successful project begun several years ago at the Utah State Prison, matching FCI residents with surrogate families from the community. In effect, the resident becomes a member of the family, receiving whatever benefits there are and reacting to the responsibilities which the relationship entails.

Once in the program, he met and became friends with Jack Holt, also a member of the Reveille Toastmasters Club and now Area II Governor in District 25.

Holt first became interested in residents at FCI three years ago through his work in the Toastmasters club. Later, his wife Dora and his two boys also began to visit the residents. The family became friends with Bob Heise after he was transferred to FCI from the prison at McNeil Island, Washington, in March, 1972.

Holt remembers when he first met Heise: "Boy, you weren't ready to come out!" he told Heise. The men soon developed such a rapport that there were times when Heise wouldn't talk to his case-worker, but he would listen to Holt.

Now on parole, Heise said that sometimes he felt that he needed a friend 24 hours a day, and that the Holt family answers that need.

The Holts share enough common

interests in Christianity and personal philosophy with Bob Heise to consider him a family member.

"Bob was scared to death the first day out," said Holt. "He practically said 'Let me sit here in your chair and hold on to the chair arm.' "Soon afterwards, Holt invited him to join the Reveille Toastmasters Club and Heise was soon elected vice-president.

"Because Jack and Dora help me," said Heise, "I have opportunities now I didn't have. And because they expect me to be able to handle these opportunities, I try my best."

Both Jack Holt and Bob Heise serve as shining examples of what the Toastmasters organization is all about.

Toastmasters has also proved to be beneficial to P.R. (Tony) Tonelli, past president of **La Habra Toastmasters Club 2164-F** in La Habra, California . . . especially after signing contracts for a television spot with NBC sportscaster Joe Garagiola.

The commercial, which highlighted Dodge, was first aired with the opening of the Mets-Athletics World Series games which were televised nationally last October.

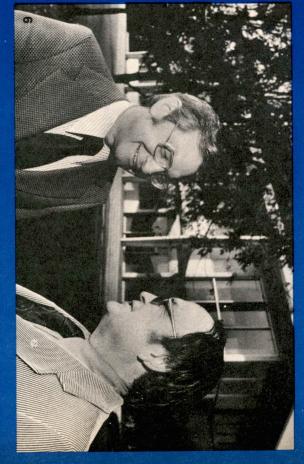
Tonelli's rise to "stardom" began with the purchase of a Dodge Dart Swinger. This was followed by a call from Detroit, asking him to participate in a commercial with Mr. Garagiola. That was followed by a call from a Hollywood ad agency, asking him to report to a Dodge dealer in San Diego for the taping. Only 15 candidates were actually taped, with only four or five actually used in the national commercial broadcasts.

Tonelli, of course, attributed the reason for his selection to the fact that he had been involved in Toastmasters for several years, but he did confide that out of 75 persons selected for possible taping, he had

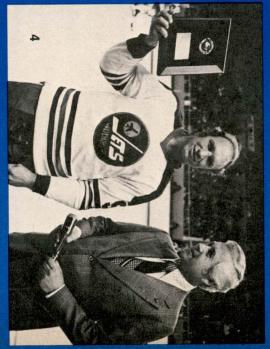
discovered that Joe Garagiola as he shared mutual friendships dat back several years that included a eral umpires. After all... To a masters does extend beyond formal platform to include convertional discourse!

- 1. Famed adventurer and newscall Lowell Thomas is shown with prodents and officers representing expressions and officials of the product of the greater New Y Scout and Explorers Public Speak Contest of the greater New Y Scout and Explorers Councils. Thomas was the keynote speaker the event held at the New Y Explorers Club.
- 2. Executive Director Robert T. B Engle was recently visited by M Helen A. Turk, international presid of Quota International, a civic ser club of women holding executive ptions in business and the professional Like Toastmasters, Quota Intertional is also celebrating over half century of service.
- 3. Members of the Wissahickon Tormasters Club 1856-38 are shown they appeared last October during half-hour television program aired Channel 12 in Philadelphia, Penns vania. The program, coordinated Area 13 Governor Sam Neely, I designed to tell the television at ence what Toastmasters is all about 1955-1956.
- 4. Bobby Hull, coach and player the World Hockey Association's will nipeg Jets, holds the Communical and Leadership Award presented him by Director Eric Stuhlmuel ATM. The presentation was made center ice of the Winnipeg Arenap to a game between the Jets and Cleveland Crusaders.
- 5. Leadership seems to run in the J J. Hudson family. Mr. Hudson is predent of the Skyway Toastmasters 0 3301-60. Not to be left out, his a Eunice is president of The Welling Square Toastmistress Club 2056.
- 6. Congressman Andrew J. Hinst of Orange County's District 39, a gratulates Executive Director Englishe beginning of Toastmasters: Anniversary celebration. Congress Hinshaw met with Mr. Englished Headquarters and discusplans for the upcoming year.













DISTINGUISHED TOASTMASTER (DTM)

Toastmasters International highest member recognition, the Distinguished Toastmaster award, has been presented to the following:

James C. Anderson

Farmington Valley Club 2975-53

John Graham

Monroeville Club 2954-13

William Paul Hinkle

Northwestern Club 2946-37

LaVern G. Lee

Kearfott Club 3156-46

George J. Ott

Presque Isle Club 2493-13

Kenneth P. Petersen

Council Bluffs Club 2114-24

Hashim S. Shawa

Astoria Club 775-7

Jacob L. Wissbaum

O Fallon Club 994-8

ABLE TOASTMASTER (ATM)

Congratulations to these Toastmasters who have received the Able Toastmaster certificate of achievement.

A. G. Adamson

Foremost Club 507-11

Paul B. Bergquist

Cosmopolitan Club 515-6

Donald R. Biddy

The Cop Outs Club 3481-5

hall of

Thomas H. Bossler

Monroeville Club 2954-13

Wayne F. Bower

Blue Ox Club 1235-7

Franklin P. Brown Longview Club 180-7

J. Wayne Cadigan Butte Club 387-17

John J. Chapiesky

Seven A.M. Club 3391-58

Charles B. Clark

Athens Club 1779-14

J. B. Clark

San Diego Brd. Rltrs. Club 1808-5

Robert W. Clayton

Limestone City Club 3045-61

William J. Climie

Forest City Club 2729-60

James W. Cobb

Wichita Falls Club 305-25 James E. Conlon

Westinghouse Air Arm Club 3026-18

Robert K. Cowhig

Northeast Club 3412-14

Malcolm G. Currie

Douglas Santa Monica Club 2279-1

Ronald W. Curties

Telespeakers Club 2328-21

Robert C. Dawson

Toastmasters Club 2866-3

Harold P. Dickinson

Red Bank Club 2091-58

Ralph Everett

USNAD Club 746-16

Newton T. Freeman

Southwest Club 2066-16

Edward R. Gee

Tun Tavern Club 2325-38

Ferris E. Gentzler

Early Bird Club 2174-58

Philip T. Grindley

Monoway Club 2372-2

Bernard F. Haviland Orange Breakfast Club 3822-F

Charles M. Herrlein

Knights of Columbus Club 1273-36

Ralph L. Hoffman

Mid Town Club 283-8

Toshio Hoshide

A.T.C. Club 3660-36

David Husband

North Bay Club 1698-60

Carl A. Johnson

Moundbuilders Club 511-40

Gene L. Jones Red Bank Club 2091-58

Richard J. Jundt Carondelet Club 286-8

Charles S. Lockman

Helmsmen Club 770-F

Morrison Loewenstein Athens Club 1779-14

Ray C. Lopez

Northwestern Club 766-28

Jack Mauro

Carondelet Club 286-8

Al McClellan

Natural Gassers Club 1875-44

Billy Jack McKinney

Thursday Thirty Club 1530-63

Robert I. McLead

Cosmopolitan Club 673-29

William Horton McNall

Exec TM Breakfast Club 3622-5

Elton H. Moore

Beaver Dam Club 310-35

Elmer Morud

Peninsula Club 3409-32

Philip R. Noe

Early Bird Club 2174-58

David S. Nohra

Capital Club 1684-43

Melvin C. Ossowsky

Carondelet Club 286-8

Jerry D. Partain

Richardson Noon Club 2146-25

Sol I. Pavlosky

TM Breakfast Club 2387-F

Errol D. Petersen

Council Bluffs Club 2114-24

Eldon Phillips

Marion Club 2020-10

Sol H. Putzel, Jr.

Maple Drive Club 2789-14

John E. Reichen

East Portland Club 710-7

Hollis M. Richardson

Picatinny Club 3547-46

Carl W. Richter

Navy Finance Center Club 3502-10

Robert Rivera

Gaveliers Club 1277-52

John W. Rodgers

Clifton Club 2664-46 Walter A. Rogers

S E C Roughriders Club 1876-46

John V. Ryan

Revenooers Club 3653-36

Donald LeRoy Sarbacker

The Real-Time TM Club 3922-28

Tom E. Schmid

Cosmopolitan Club 515-6

Lew Selby

Uncle Joe Cannon Club 127-54

Wolfe Sherwood

Water & Power Club 3629-52

Adam Smith

Bellringers Club 3134-22

Henry L. Stover

White Rock Club 1495-25

Louis J. Sunyich

Bay Cities Club 3645-1

Joe Swanay

Redstone Club 1932-48

Charles Tatman

Rocky Mountain Club 739-26

John S. Waldie

Circle T Club 3093-42

Ronald H. Weidner

Seven Hills Club 1578-40

Donald P. White

USNAD Club 746-16

Francis C. Williams

Coraopolis Club 2338-13

George T. Williams

Indian Trail Club 3823-35

J. C. Wong

Los Gallos De La Bahi Club 3400-4

Norman E. Woodward

Aiken Club 1355-58

Errol G. Wuertz

Hays Club 2609-22

anniversaries

45 YEARS

Santa Barbara Club 5-33

Santa Barbara, California

35 YEARS

Owatonna Club 134-6

Owatonna, Minnesota

30 YEARS

Mount Vernon Club 258-2

Mount Vernon, Washington

Coos Bay Club 249-7

Coos Bay, Oregon

Rancho Club 263-52

Burbank, California

25 YEARS

Vapor Trails Club 203-5

San Diego, California

Granite City Club 679-6

Saint Cloud, Minnesota

East Portland Club 710-7

Portland, Oregon Chinook Club 40-9

Yakima, Washington

Capitol Hill Club 709-16

Oklahoma City, Oklahoma

Norfolk Evening Club 698-24

Norfolk, Nebraska

The Big D Club 713-25

Dallas, Texas

Joliet Club 692-54

Joliet, Illinois

Santa Rosa Club 182-57

Santa Rosa, California Capitol City Club 639-62

Lansing, Michigan

20 YEARS

Elgas Club 1508-5

San Diego, California

Dan Patch Club 1280-6

Richfield, Minnesota

Sunrise Club 1492-7 Portland, Oregon

White Rock Club 1495-25

Dallas, Texas

Ft. Miami Club 1442-28

Toledo, Ohio

Tri-City Club 1438-35

Wisconsin Rapids, Wisconsin

Allis-Chalmers Club 1480-35

West Allis, Wisconsin

Eskimo Club 1445-42

Edmonton, Alberta, Canada

Saint John Club 1479-45 St. John, New Brunswick, Canada

Hardware City Club 1461-53

New Britain, Connecticut

Whiteside Farm Bureau Club 805-54

Morrison, Illinois

Port City Club 1424-62

Muskegon, Michigan

Elmira Club 1498-65

Elmira, New York

Tidewater Club 1469-66

Norfolk, Virginia

15 YEARS

Overlake Club 2889-2

Bellevue, Washington

Greater Cleveland Club 2825-10

Cleveland, Ohio

Kannapolis Club 241-37

Kannapolis, North Carolina

Navcom Club 2883-57 Concord, California

10 YEARS

De Witt Club 3744-19

De Witt, Iowa

Engineering Club 3724-24

Lincoln, Nebraska

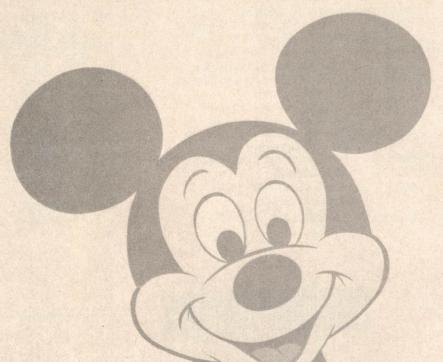
Boeing Vertol Club 3716-38

Philadelphia, Pennsylvania

Crosswinds Club 3708-39

Vacaville, California

CONVENTION'74



Now is the time to begin planning your trip to the 43rd Annual Toastmasters Convention, August 14-17, at the Disneyland Hotel in Anaheim, California.

Complete the following registration forms and mail them today, to insure you and your family a place at what promises to be one of the greatest conventions Toastmasters has ever seen...very appropriate for the 50th Anniversary!

Plan your vacation around the convention and spend your leisure time in the attraction capital of the world... Southern California.

While at the convention, visit Disneyland, perhaps the greatest tourist attraction in the world. Take a leisurely tour down Main Street, explore Adventureland, brouse through the elegant old shops in New Orleans Square, pioneer the Old West in Frontierland, see dreams come true in Fantasyland and experience a preview of the future in Tomorrowland.

From Disneyland, it's only a short drive to Knott's Berry Farm, Movieland Wax Museum, Japanese Village and a tour of World Headquarters (dates to be announced later).

While in Southern California, you're freew close to Hollywood, the "entertainment capital the world." See the famous Sunset Strip and Howood Blvd. Visit NBC Television and Univer City Studios. Both offer tours, available at low of

In no other part of the world could you see grace of underwater creatures at Marineland the Pacific and, on the same day, the strength a courage of the animals inhabiting Lion Coun Safari.

Orange County and Los Angeles International Airports offer flights leaving regularly to Spiego, San Francisco, and exciting Las Vegas with many low-cost package deals available for each of Ask your travel agent for further details.

Only in Southern California are you a few ho drive from the beach, mountains and desert. Er the California sun in what is truly one of country's finest vacation spots.

Make plans now to be a part of Toastmasters? Anniversary celebration and enjoy Southern (fornia at the same time by attending the 4 Annual Convention in Anaheim, California, Au 14-17. See you there!

(This form is not to be used by International Officers, Directors, Past International Presidents, or District Governors elected for 1974-75.)

Registration will be required at all general sessions on Wednesday, Thursday, and Friday. Pre-register and order meal-event tickets now! ATTENDANCE AT ALL MEAL EVENTS WILL BE BY TICKET ONLY. Advance registrants will receive a claim ticket for a packet of Toastmasters materials.

Please have my advance convention registration packet and tickets to the following meal events waiting for me at the Advance Registration desk.

Member Registrations @ \$8.00	\$
Ladies Registrations @ \$2.00	\$
Youth Registrations (9 years and older) @ \$1.00	\$
Tickets District Governors' Luncheon @ \$5.50	
(Wednesday, noon, August 14)	\$
Tickets "Roaring Twenties" Party @ \$11.00 each	
(Thursday: Dinner, Dancing and Entertainment)	\$
Tickets President's Dinner Dance @ \$12.50	
(Friday: Dinner, Dancing and Program)	\$
Tickets Hall of Fame Breakfast and International	
Speech Contest @ \$5.50	\$
TOTAL	\$

Check enclosed for \$_____ (U.S.) payable to Toastmasters International. All advance registrations must reach World Headquarters by August 2.

(Cancellation reimbursement requests not accepted after Aug. 2)

(PLEASE PRINT)

	CLUB NO	DISTRICT NO			
NAME					
WIFE'S FIRST	NAME				
ADDRESS					
CITY	STATE/ PROVING	CEZIP			
NO. CHILDREN ATTENDING (Elementary School Age)					
(Jr. High Scho	ol Age)	_(Senior High Age)			
If you are an incoming district officer (other than district governor) please indicate					
			1		

To WHQ

(PLEASE PRINT)

Please reserve	_single standard room(s)	at \$22.00
Please reserve	_single standard room(s)	at \$26.00
Please reserve	_single deluxe room(s)	at \$30.00
Please reserve	_single deluxe room(s)	at \$33.00
Please reserve	_double twin bed standard room(s)	at \$26.00
Please reserve	_double twin bed standard room(s)	at \$32.00
Please reserve	_double bed deluxe room(s)	at \$33.00
Please reserve	_double bed deluxe room(s)	at \$38.00
Please reserve	_triple or quad standard room(s)	at \$32.00
Please reserve	_triple or quad deluxe room(s)	at \$38.00

All rates European Plan (no meals included).
One and two bedroom suites available.

For additional information, please write	the hotel reservations manager.
I will arrive approximately a.m will be held until 6:00 p.m. on the date o	p.m. on August, 1974. (Rooms f arrival unless deposit is forwarded.)
I will depart on August, 1974.	
I am sharing the room with	
NAME	
ADDRESS	*
CITY	STATE / PROVINCE
COUNTRY	ZIP CODE

To be assured accommodations at the Disneyland Hotel this form must be received at the hotel by July 23, 1974.

Toastmasters International
43rd Annual Convention
August 14-17, 1974
Anaheim, Calif.

To Hotel

new clubs

2482-21 PARSNIP CLUB

Mackenzie, B.C., Canada—Wed., 7:00 p.m., Alexander Mackenzie Hotel (997-3559). Sponsored by Cariboo Club 786-21.

2697-23 TUCUMCARI CLUB

Tucumcari, New Mexico — Tues., 6:30 a.m., Dells' Restaurant (461-0092). Sponsored by Joe Covell, ATM.

1756-28 ARTHUR YOUNG & CO. CLUB

Detroit, Michigan — Wed., 5:45 p.m., Arthur Young & Co., 1000 First National Bldg. (965-6460). Sponsored by District Governor Ray C. Lopez, ATM.

2530-30 WINDJAMMERS EAST CLUB

Chicago, Illinois—Wed., 12:15 p.m., Sears Tower (875-6005). Sponsored by Windjammers Club 3576-30.

611-36 KOHOUTEK CLUB

Washington, D.C. — Sat., 7:30 p.m., George Jones residence, 3870 Carpenter Street (582-2731). Sponsored by Parklawn Club 502-36.

1007-38 PHILADELPHIA LOCAL VOCAL CLUB

Philadelphia, Pennsylvania — 12:00 Noon, Travelers Insurance Company, 5th Floor Conf. Rm, 3 Parkway (972-5600). Sponsored by DPSC Club 3403-38.

3446-39 AQUARIANS CLUB

Reno, Nevada — Mon., 12:00 Noon, U.S. Bureau of Mines, 1605 Evans Avenue (784-5416). Sponsored by Area Governor John Sinelio.

438-42 GOLDEN GAVEL CLUB

Calgary, Alta., Canada — Tues., 8:00 p.m., Calgary Public Library, 616 Macleod, Trail, S.E. (271-3791). Sponsored by Harold C. Bickel.

2928-42 KITOWIN CLUB

Red Deer, Alta., Canada — Wed., 8:00 p.m., The Valley Hotel, 5017 - 49th Street (346-7801). Sponsored by Jim Ockley, Russ Holmbert and Harold Bickel.

2290-46 A.R.E. CLUB

New York, New York — Sat., 7:30 p.m., New York A.R.E. Center, 34 W. 35th St. (947-3885).

1777-48 WOLVERINE TUBE CLUB

Decatur, Alabama — Wed., 12:00 Noon, Wolverine Tube, 2100 Market N.E. (353-1310).

839-56 DAYBREAKERS CLUB

Houston, Texas — Thurs., 6:45 a.m., Pacesetter Restaurant, Galleria Mall (498-3171). Sponsored by Uptown Club 1458-60.

3815-60 FIRST YORK CLUB

Toronto, Ontario, Canada — Tues. 6:30 p.m., Hot Stove Lounge, 425 Church Street, Maple Leaf Gardens. Toronto (231-3122). Sponsored by Toronto No. 1 Club 1289-60.

3202-61 FORT TOWN CLUB

Prescott, Ontario, Canada — Tues. 7:30 p.m., RCA Conference Room (925-2841). Sponsored by Carlingwood Club 3319-61 and Thousam Islands Club 2374-61.

2842-69 NOONTOASTERS CLUB

Brisbane, Qld., Australia — Mon. 1:00 p.m., Canberra Hotel, Am Street. Sponsored by other Brisbane clubs and District Lt. Governor.

1851-70 FRANKSTON CLUB

Frankston, Victoria, Australia – Tues., 7:45 p.m., Pier Hotel, Neper Highway (783-7429).

896-U NELSPRUIT CLUB

Nelspruit, Rep. of South Africa – Thurs., 8:00 p.m., Drum Rock Hotel (Nelspruit 3903). Sponsored by Pretoria Club 2199-U.

2636-U COUNTRY CLUB

Johannesburg, Transvaal, South Arrica — Wed., 7:15 p.m., Johannesburg Country Club, Auckland Par (22-4897).

3854-U TOASTMASTERS CLUB OF DAVAO

Davao City, Philippines — Mon 7:00 p.m., Mac's Fried Chicken and Steak House, San Pedro St. (7-48 21). Sponsored by Makati Club and Mr. Cirilo O. Sagrado.

2334-6 NORTHWEST COMMUNICATORS CLUB

Minneapolis, Minnesota — Mon., 6:30 p.m., Tally-Ho Restaurant, 5216 W. Broadway (537-7656). Sponsored by Sunrisers Club 2140-6.

1472-10 LUNCHTIMER LINGUISTS CLUB

Warrensville Heights, Ohio — Wed., 12:00 Noon, Front Row Steakhouse, 4616 Warrensville Ctr. Rd. (575-6306). Sponsored by Forest City Club 1185-10.

1612-11 GUIDE-LAMP CLUB

Anderson, Indiana — Thurs., 6:30 p.m., Guide-Lamp, 2915 Pendleton Avenue (646-4411). Sponsored by Del Rey Club 265-11.

1713-16 LAWTON CLUB

Lawton, Oklahoma — Wed., 12:00 Noon, Quality Inn, Montego Bay Motel, 1125 E. Gore Blvd. (357-6100). Sponsored by Satanta Club 2761-16.

your 1978-74 district governors

F. John B. Whittle, Box 862, Idyllwild, Calif. 92349

1. Howard E. Chambers, ATM, 3922 Emerald St., Apt. #83, Torrance, Calif. 90503

2. George C. Tostevin, 12555 - 37th Ave., N.E., Seattle, Wash. 98125

3. William D. Hamilton, DTM, 6416 E. Sheridan, Scottsdale, Ariz. 85257

4. Vit Eckersdorf, ATM, P.O. Box 5705, Redwood City, Calif. 94063

5. Richard A. Freedman, 8479 Scarf Place, San Diego, Calif. 92119

6. Don A. Plaskett, DTM, 428 S. Norah St., Thunder Bay, Ont., Canada P7E 1N9

7. James R. Bales, ATM, 21175 S.W. Vermont, Beaverton, Oregon 97005

8. Josef Seidel, 12674 Grandin Lane, Bridgeton, Mo. 63044

9. Harry A. Popp, Sr., ATM, 1112 South 28th Ave., Yakima, Wash. 98902

10. Edward N. Belt, ATM, 3260 E. 134th St., Cleveland, Ohio 44120

11. Floyd O. Swathwood, ATM, 2521 Abbey Drive, Apt. #2, Ft. Wayne, Ind. 46815

13. Peter P. Pierotti, ATM, RD #1, Box #1, Perryopolis, Penn. 15473

14. P. Gregory McCarthy, ATM, 807 Springdale Rd., N. Augusta, S.C.

15. Marvin E. Kline, ATM, 529 Sykes Drive, Idaho Falls, Idaho 83401

16. William G. Maxwell, ATM, 1002 Canterbury Rd., Enid, Okla. 73701

17. James D. Towey, 3445 N. Hillcrest Dr., Butte, Mont. 59701

18. Bharat J. Gajjar, ATM, 1421 Drake Rd., Wilmington, Dela. 19803

19. Andy O. Norton, ATM, Box 494, Ottumwa, Iowa 52501

20. Eddie V. Dunn, 3106 - 7th St., N., Fargo, N. D. 58102

21. Robert D. Bennett, 396 King George Terrace, Victoria, B.C., Canada

22. M. Norman Hogue, ATM, 6608 West 101 Terrace, Overland Park, Kan.

23. Milton H. Klein, 911 Alamosa, Carlsbad, N.M. 88220

24. Donald D. Smith, DTM, 7 East Ridge Dr., Council Bluffs, Iowa 51501

25. Jack Ligon, 2508 S. Jennings #2, Fort Worth, Texas 76110.

26. Dean Kleinkopf, 1022 Beech Dr., Lakewood, Colo. 80228

28. Ray C. Lopez, ATM, 1862 Henrietta, Birmingham, Mich. 48009

29. George E. Deliduka, DTM, 9 Dogwood Dr., Shalimar, Fla. 32579

30. Louis M. Kiriazis, 1329 S. 61st Ave., Cicero, Ill. 60650 25. Jack Ligon, 2508 S. Jennings #2, Fort Worth, Texas 76110.
26. Dean Kleinkopf, 1022 Beech Dr., Lakewood, Colo. 80228
28. Ray C. Lopez, ATM, 1862 Henrietta, Birmingham, Mich. 48009
29. George E. Deliduka, DTM, 9 Dogwood Dr., Shalimar, Fla. 32579
30. Louis M. Kiriazis, 1329 S. 61st Ave., Cicero, III. 60650
31. Roger Boyington, ATM, 65 Coburn St., Lynn Mass. 01902
32. Paul B. McKinley, 5219 - 28th Ave., S.E., Lacey, Wash. 98503
33. Larry L. Lee, 1604 Cameo Way, Modesto, Calif. 95350
35. William J. Hayes, III, DTM, 1056 E. Lexington Blvd., White Fish Bay, Wisc. 53217
36. William O. Miller, DTM, 12101 Hunters Ln., Rockville, Md. 20852
37. Joe A. Ellisor, DTM, Route 3, Box 903-J, Greensboro, N.C. 27410
38. Frederick W. Romig, Jr., 1406 Bonnie Dr., Bethlehem, Penn. 18018
39. Nirmal S. Cheema, ATM, 717 Hazel Street, Livermore, Calif. 94550
40. Lester J. Lucas, ATM, 2301 Potts Lane, Zanesville, Ohio 43701
41. Dale M. Cooley, Box 3125, Rapid City, S.D. 57701
42. Frederick G. Lawson, DTM, 13709 - 64 St., Edmonton, Alta., Canada T5A 1R8
43. John E. Clements, ATM, 1564 Rabb St., Memphis, Tenn. 38117
44. Ramon E. Laird, Jr., ATM, P.O. Box 7537, Midland, Tex. 79701
45. Frank R. Gardiner, 16 Katahdin St., Bangor, Maine 04401
46. LaVern G. Lee, DTM, 878 Seneca Rd., Franklin Lakes, N.J. 07417
47. Karl E. Righter, DTM, 710 E. Michigan Ave., Apt. #40, Orlando, Fla. 32806
48. Donald N. Murray, ATM, 314 Neal Ave., West Point, Ga. 31833
49. John H. Covey, Jr., 95 - 491 Kaulia Pl., Milliani Town, Hawaii 96789
52. Van Barcus, ATM, 2135 Pass Ave., Burbank, Calif. 91505
53. James C. Anderson, ATM, 1 Fairchild Rd., Tariffville, Conn. 06081
54. Raymond W. Wakefield, ATM, 22 White Place, Bloomington, III. 61701
56. Edward V. Dylla, 10919 Janet Lee, San Antonio, Tex. 78230
57. Frank Medcalf, 112 Hackett Ct., Vallejo, Calif. 94590
58. William D. Loeble, 5879 Woodvine, Columbia, S.C. 29206
60. Doug A. Barclay, ATM, 5426 Winston Rd., Burlington, Ont., Canada
61. Stephen J. Evans, ATM, 100 Rothwell Dr., Ottawa, Ont., Canada
62. Clinton Hobbs,

CLUB OFFICERS

If you are not receiving the bimonthly TIPS from World Headquarters, it means we don't have you listed as a club officer. Ask your club secretary to send us a current club officer roster, with names and addresses, and you will be on the mailing list.

Listen!

to what Toastmasters say about the

new Listening to Learn tape program:

Strongly recommend use of this program to all clubs (Tiffin, Ohio)
Should be a requirement for "Standard of Excellence" (Mt. Pleasant, Iowa)
Badly needed and a welcome addition to our program (Winnipeg, Manitoba)

Tested by Toastmasters clubs throughout North America, the Listening to Learn tape program has received enthusiastic response from all who participated. The program contains five sessions in the club meeting, usually replacing the Table Topics period, in which members take an active role in developing their effective listening skills. The material is contained on a cassette tape and in the Listening to Learn manual. As an aid to learning, question and answer periods, speeches, and evaluations are included in the program. Complete procedures are given in the Listening Coordinator's Guide, and the package comes in an attractive blue plastic binder.

Your Listening to Learn program contains:



Ten Listening to Learn Manuals
Ten Listening Response Sheets
The Listening Coordinator's Guide
The Listening to Learn Cassette Tape
A Blue Plastic Binder for the program

LISTENING TO LEARN PROGRAM (Code 1202.3)\$20.00 (includes packing and shipping)

Additional Listening to Learn Manuals ordered with the Program.......\$1.00 each Additional Listening Response Sheets (package of 25)\$1.00

Each member of your club should have a Listening to Learn Manual (1200) and a Listening Response Sheet (1202.1) in order to participate in the program.

California orders add 6% sales tax.

Toastmasters International, P.O. Box 10400, Santa
Ana, California, U.S.A. 92711